



# **SERVICE & MAINTENANCE PLANS**

## SUPPORT THAT MAXIMIZES UPTIME

#### Why a Service Plan?

Having trained technical support on hand and knowing that planned and preventative maintenance is always scheduled is reassuring when you're responsible for the HVAC systems that keep critical infrastructure running.

#### Experience these key benefits with a Service & Maintenance Plan:

- Priority service move to the front of the line and get parts quickly
- Optimize system efficiency to prevent breakdowns and extend life
- Get real energy savings with reduced running costs
- Ensure equipment operates reliably to minimize downtime
- Assure occupant and owner satisfaction







**Q** OEM Service Parts

Energy Upgrades

Our emergency helpline, professional technical support, and call-out service is always available with guaranteed response by a qualified, industry-trained service technician.

866-823-1631 technicalservice@modine.com





### **Choose the Right Plan**

Our comprehensive plans cover the service and maintenance of your air conditioning and heating units for the long haul. Choose from our Select, Premier or Elite plans, or customize a maintenance package to suit your needs.

Modine & Airedale by Modine Service & Maintenance Plans	SELECT	PREMIER	ELITE
Visits	1 time visit	2 select visits 1 heating, 1 cooling	4 select visits 1 heating, 1 cooling + 2 filter change and light cleaning
Invoice	After visit	Upfront	Upfront
Inspection Services			
Brush & vacuum all coils (condenser, Evaporator, HRGH)	X	X	x
Clean & vacuum inside cabinet	X	X	X
Clean external cabinet surfaces	Х	Х	Х
Check condensate drain line	Х	Х	X
Check all electrical connections	Х	Х	X
Check all mechanical connections	Х	Х	X
Maintenance Services			
Check belts & pulleys (if applicable)	X	X	X
Install new filters	X	X	X
Check & record operational data for cooling operation (DX/Dehumidification)	X	х	x
Check & record operational data for heating operation (Gas/Electric)	X	Х	х
Service Plan Includes			
Technical email & phone support	X	X	X
Replacement set of washable condenser coil filters.		х	x
All travel & mileage expenses		х	Х
Priority onsite service response		X	X
All cleaning materials and lubricants required for maintenance		Х	Х
15% off spare parts (Modine retail)		х	
20% off spare parts (Modine retail)			Х
20% off labor for T&M visits			Х
Factory Training - refresher class		Х	Х

To learn more, visit www.modinehvac.com or call 1-866-823-1631

