



# SERVICE & MAINTENANCE PLANS

## SUPPORT THAT MAXIMIZES UPTIME

With Airedale Service Plans, you have a partner who understands your needs and cares about delivering timely, high-quality service you can trust. Our Field Service and Technical Service teams work with unique expertise to help you maximize equipment uptime, maintain operational stability, and improve energy efficiency. All at a fixed annual cost that eliminates any unplanned expenses.

### OEM FACTORY CERTIFIED SERVICES INCLUDE:

- **Startup Services** - Whether replacing existing equipment or a new installation, proper equipment start-up assures that the equipment is installed correctly and is operating properly to provide peak performance and protect your investment.
- **First Year Labor Warranty** - Provides full coverage against defective materials and factory workmanship including parts, labor, and travel performed by an Airedale Service Technician for one (1) year from the date of unit startup by Airedale.
- **Preventative Maintenance** - Our Field Service and Technical Service teams work with unique expertise to help you maximize equipment uptime, maintain operational stability, and improve energy efficiency. All at a fixed annual cost that eliminates any unplanned expenses.
- **Owner Training** - One time session will guide owners through basic maintenance and unit component operations, giving you the confidence to handle issues that may arise with your system.
- **Genuine Service Parts** - Get genuine OEM parts for your equipment directly from the manufacturer and have them shipped straight to your location.

Our emergency helpline, professional technical support, and call-out service is available with guaranteed response by a qualified, industry-trained service technician.

**Contact Us**  
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**Experience these key benefits with a Service & Maintenance Plan:**

- Priority service – move to the front of the line and get parts quickly
- Optimize system efficiency to prevent breakdowns and extend life
- Get real energy savings with reduced running costs
- Ensure equipment operates reliably to minimize downtime
- Assure occupant and owner satisfaction
- Less carbon emissions



Professional Support



Energy Optimization



Controls, Upgrades &amp; Remote Monitoring



OEM Service Parts



Energy Upgrades

Modine & Airedale by Modine Service & Maintenance Plans	SELECT	PREMIER
Visits	1 time visit	2 select visits 1 heating, 1 cooling (2nd visit will be at a 10% discount)
<b>INSPECTION SERVICES</b>		
Brush & vacuum all coils (condenser, Evaporator, HRGH)	X	X
Clean & vacuum inside cabinet	X	X
Clean external cabinet surfaces	X	X
Check condensate drain line	X	X
Check all electrical connections	X	X
Check all mechanical connections	X	X
<b>MAINTENANCE SERVICES</b>		
Check belts & pulleys (if applicable)	X	X
Install new filters	X	X
Check & record operational data for cooling operation (DX/Dehumidification)	X	X
Check & record operational data for heating operation (Gas/Electric)	X	X
<b>SERVICE PLAN INCLUDES</b>		
Technical email & phone support	X	X
Priority onsite service response		X
All cleaning materials and lubricants required for maintenance		X
Spare parts (Modine retail)	15% discount	20% discount
Labor for T&M visits	15% discount	20% discount
Factory Training - refresher class		X

**Important Notes:**

1. Replacement filters must either be supplied by the customer or included as an additional quoted expense prior to the scheduled visit.
2. The Airedale Service Team observes blackout dates during July and August due to the startup season, during which all our resources are allocated to schools for the commissioning of new units.
3. Multi-year contracts are available, providing discounted services for each visit.



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To learn more, visit [www.airedale.com](http://www.airedale.com)  
Follow us on LinkedIn at [bit.ly/airedaleiaq](https://bit.ly/airedaleiaq)

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