

# INSTALLATION AND SERVICE MANUAL

## Ductless Split Ceiling Cassette

### Models SSD, SSH and SCW

### Models CSD, CSH and CCW



Intertek

## ⚠️ WARNING

1. Improper installation, adjustment, alteration, service or maintenance can cause property damage, injury or death, and could cause exposure to substances which have been determined by various state agencies to cause cancer, birth defects or other reproductive harm. Read the installation, operating and maintenance instructions thoroughly before installing or servicing this equipment.
2. Units with DX evaporator coils (refer to model nomenclature) contain R-410A high pressure refrigerant. Hazards exist that could result in personal injury or death. Installation, maintenance, and service must only be performed by an HVAC technician qualified in R-410A refrigerant and using proper tools and equipment. Due to much higher pressure of R-410A refrigerant, **DO NOT USE** service equipment or tools designed for refrigerants other than R410A.

## ⚠️ AVERTISSEMENT

1. Une installation, un réglage, une altération, une réparation ou une maintenance impropre risque de causer des dommages, des blessures ou la mort, et d'engendrer une exposition à des substances dont certains États ont déterminé qu'elles étaient cancérigènes ou pouvaient causer des malformations à la naissance et des problèmes de reproduction. Lisez bien les instructions d'installation, d'utilisation et de maintenance avant d'installer ou de réparer cet appareil.

## ⚠️ AVERTISSEMENT

2. Les unités munies de serpentins évaporateurs DX (reportez-vous à la nomenclature du modèle) contiennent du fluide frigorigène à haute pression R-410A. Des dangers existent qui, s'ils se matérialisent, pourraient entraîner des blessures ou la mort. L'installation, l'entretien et le service ne doivent être effectués que par un technicien de CVC qualifié quant à l'usage du fluide frigorigène R-410A en utilisant les outils et l'équipement appropriés. En raison de la pression beaucoup plus élevée du fluide frigorigène R-410A, N'utilisez PAS des outils ou de l'équipement de service qui ne sont pas conçus spécifiquement pour le R-410A.

## IMPORTANT

1. The use of this manual is specifically intended for a qualified installation and service agency. A qualified installation and service agency must perform all installation and service of these appliances.
2. Units with DX evaporator coils (refer to model nomenclature) contain the refrigerant R-410A. Review the R-410A Material Safety Data Sheet (MSDS) for hazards and first aid measures.

## IMPORTANT

1. Ce manuel est spécifiquement destiné au personnel d'une entreprise qualifiée d'installation et d'entretien. Toutes les opérations d'installation et d'entretien doivent être confiées à une entreprise qualifiée.
2. Les unités munies de serpentins évaporateurs DX (reportez-vous à la nomenclature du modèle) contiennent du fluide frigorigène R-410A. Pour les dangers et les mesures de premiers soins, consultez la fiche signalétique du R-410A.

THIS MANUAL IS THE PROPERTY OF THE OWNER.

PLEASE BE SURE TO LEAVE IT WITH THE OWNER WHEN YOU LEAVE THE JOB.

## IMPORTANT

1. Refrigerant charging should only be carried out by an EPA-certified air conditioning contractor.
2. This appliance is not intended to be operated or serviced by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Children should be supervised to ensure that they do not play with the appliance.

## IMPORTANT

1. L'ajout de frigorigène doit être confié à un spécialiste de la climatisation certifié par l'agence de la protection de l'environnement (EPA) du gouvernement américain.
2. Cet appareil n'est pas conçu pour être utilisé ou entretenu par des personnes (y compris des enfants) dont les capacités physiques, sensorielles ou mentales sont réduites, ou qui n'ont pas l'expérience et les connaissances suffisantes, à moins d'être supervisées ou d'avoir obtenu des directives concernant l'utilisation de l'appareil par une personne responsable de leur sécurité.
3. Les enfants doivent être supervisés pour s'assurer qu'ils ne jouent pas avec l'appareil.

### INSPECTION ON ARRIVAL

1. Inspect unit upon arrival. In case of damage, report immediately to transportation company and your local factory sales representative.
2. Check serial plate on unit to verify that the power supply meets available electric power at the point of installation.
3. Inspect unit upon arrival for conformance with description of product ordered (including specifications where applicable)

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## SPECIAL PRECAUTIONS

### SPECIAL PRECAUTIONS

THE INSTALLATION AND MAINTENANCE INSTRUCTIONS IN THIS MANUAL MUST BE FOLLOWED TO PROVIDE SAFE, EFFICIENT, AND TROUBLE-FREE OPERATION. IN ADDITION, PARTICULAR CARE MUST BE EXERCISED REGARDING THE SPECIAL PRECAUTIONS LISTED BELOW. FAILURE TO PROPERLY ADDRESS THESE CRITICAL AREAS COULD RESULT IN PROPERTY DAMAGE OR LOSS, PERSONAL INJURY, OR DEATH. THESE INSTRUCTIONS ARE SUBJECT TO ANY MORE RESTRICTIVE LOCAL OR NATIONAL CODES.

### PRÉCAUTIONS PARTICULIÈRES

LES INSTRUCTIONS D'INSTALLATION ET D'ENTRETIEN DE CE MANUEL DOIVENT ÊTRE OBSERVÉES POUR ASSURER UN FONCTIONNEMENT SÉCURITAIRE, EFFICACE ET FIABLE. DE PLUS, LES PRÉCAUTIONS PARTICULIÈRES CI-APRÈS DOIVENT ÊTRE RIGOREUSEMENT RESPECTÉES. SINON, IL Y AURAIT RISQUE DE DÉGÂTS MATÉRIELS OU DE PERTE, DE BLESSURE PERSONNELLE OU DE MORT D'HOMME. CES INSTRUCTIONS SONT SUJETTES À TOUTE DISPOSITION PLUS RESTRICTIVE DES CODES PROVINCIAL OU NATIONAL.

### HAZARD INTENSITY LEVELS

1. **DANGER:** Indicates an imminently hazardous situation which, if not avoided, WILL result in death or serious injury.
2. **WARNING:** Indicates a potentially hazardous situation which, if not avoided, COULD result in death or serious injury.
3. **CAUTION:** Indicates a potentially hazardous situation which, if not avoided, MAY result in minor or moderate injury.
4. **IMPORTANT:** Indicates a situation which, if not avoided, MAY result in a potential safety concern.

### HIÉRARCHIE DES NIVEAUX DE RISQUES

1. **DANGER:** Indique un danger imminent qui, s'il n'est pas évité, entraînera INÉVITABLEMENT des blessures graves, voire mortelles.
2. **AVERTISSEMENT:** Indique un danger potentiel qui, s'il n'est pas évité, RISQUE d'entraîner des blessures graves, voire mortelles.
3. **ATTENTION:** Indique un danger potentiel qui, s'il n'est pas évité, PEUT entraîner des blessures mineures ou modérées.
4. **IMPORTANT:** Indique une situation qui, si elle se matérialise, PEUT entraîner des risques pour la sécurité des personnes.

## ⚠ DANGER

Appliances must not be installed where they may be exposed to potentially explosive or flammable atmosphere.

## ⚠ DANGER

Les appareils ne doivent pas être installés à un endroit où ils risquent d'être exposés à une atmosphère potentiellement explosive ou inflammable.

## ⚠ WARNING

1. Disconnect power supply before making wiring connections or working on this equipment. Follow all applicable safety procedures to prevent accidental power up. Failure to do so can result in injury or death from electrical shock or moving parts and may cause equipment damage.
2. All appliances must be wired strictly in accordance with the wiring diagram furnished with the appliance. Any wiring different from the wiring diagram could result in a hazard to persons and property.
3. Any original factory wiring that requires replacement must be replaced with wiring material having a temperature rating of at least 221°F (105°C).
4. Ensure that the supply voltage to the appliance, as indicated on the serial plate, is not 5% greater than rated voltage.
5. When servicing or repairing this equipment, use only factory-approved service replacement parts. Refer to the rating plate on the appliance for complete appliance model number, serial number, and company address. Any substitution of parts or controls not approved by the factory will be at the owner's risk.

## ⚠ AVERTISSEMENT

1. Débranchez l'alimentation électrique avant d'effectuer des connexions ou de travailler sur l'appareil. Respectez toutes les procédures de sécurité qui s'appliquent pour éviter toute mise en marche accidentelle. Le non-respect de cette directive peut entraîner des blessures ou la mort causées par un choc électrique ou des pièces mobiles, en plus d'endommager l'appareil.
2. Tous les appareils doivent être branchés de manière strictement conforme au diagramme fourni. Tout câblage différent de celui du schéma peut créer des risques de dommages matériels ou de blessures.
3. Tout câblage usine d'origine exigeant un remplacement doit être remplacé par un câble d'indice thermique nominal de 221 °F (105 °C).
4. Assurez-vous que la tension d'alimentation de l'appareil, comme indiqué sur la plaque de série, n'est pas de 5 % supérieure à la tension nominale.
5. Pour l'entretien et les réparations de cet appareil, utilisez uniquement des pièces d'origine certifiées. Pour la liste complète des pièces de rechange, consultez Modine Manufacturing Company. Le numéro de modèle complet, le numéro de série et l'adresse du fabricant figurent sur la plaque signalétique fixée à l'appareil. Toute substitution de pièce ou de commande non approuvée par le fabricant sera aux risques du propriétaire.

## SPECIAL PRECAUTIONS

### CAUTION

1. Do not overcharge the refrigeration system. This can lead to elevated compressor discharge pressure and possibly flooding to the compressor with liquid.
2. Units not approved for use in potable water systems.
3. Hot water supplied to the hot water heating option must not exceed 200°F (93°C) temperature or 125 PSIG (862 kPa) pressure.
4. Ensure that the supply voltage to the appliance, as indicated on the serial plate, is not 5% less than the rated voltage.
5. In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.
6. Do not attempt to reuse any mechanical or electrical component which has been wet. Such component must be replaced.
7. When servicing the unit, some components may be hot enough to cause pain or injury. Allow time for cooling of hot components before servicing.

### ATTENTION

1. Ne surchargez pas le système de réfrigération. Cela peut entraîner une pression d'évacuation élevée du compresseur et possiblement son inondation.
2. Ces unités ne sont pas approuvées pour l'usage dans des systèmes à eau potable.
3. La température de l'eau chaude alimentée en vertu de l'option de chauffage de l'eau chaude ne doit pas dépasser 200 °F (93 °C) ou une pression de 125 lb/po<sup>2</sup> (862 kPa).
4. Vérifiez que la tension d'alimentation de l'appareil n'est pas inférieure de plus de 5 % à la tension nominale inscrite sur la plaque de série.
5. Afin d'éviter tout danger causé par la réinitialisation involontaire du coupe-circuit thermique, cet appareil ne doit pas être alimenté par l'entremise d'un dispositif de commutation externe, comme une minuterie, ou relié à un circuit qui est régulièrement mis en marche et coupé par le service public.
6. Ne tentez pas de réutiliser un composant mécanique ou électrique qui a été mouillé. Ces composants doivent être remplacés.
7. Durant l'entretien de l'unité, certains composants peuvent être assez chauds pour causer de la douleur ou une blessure. Laissez les composants chauds se refroidir avant de procéder à tout entretien.

### IMPORTANT

1. Unit Performance will be significantly reduced at or above 7215 ft (2200 m) and should not be operated above this altitude.
2. For ceiling mounted units, check that the ceiling is capable of supporting the weight of the unit. If used within a ceiling grid, the ceiling grid is to be supported separately from the unit.
3. Units with DX evaporator coils (refer to model nomenclature) contain the refrigerant R-410A. Review the R-410A Material Safety Data Sheet (MSDS) for hazards and first aid measures.
4. Refrigerant charging should only be carried out by an EPA-certified air conditioning contractor.
5. Units with DX coils (refer to the model nomenclature) are partial units, complying with partial unit requirements of UL 60335-2-40, and must only be connected to other units that have been confirmed as complying to corresponding partial unit requirements of UL 60335-2-40/CSA C22.2 No. 60335-2-40, or UL 1995/CSA C22.2 No. 236.
6. No water-flow can cause a freeze condition resulting in damage to the coil.
7. Never leave the unit filled with water in a building without heat unless antifreeze has been added.
8. Start up and adjustment procedures, installation, and service of these appliances must be performed by a qualified installation and service agency.
9. All refrigeration checks must be made by a qualified R-410A refrigeration technician.
10. Do not release refrigerant to the atmosphere. When adding or removing refrigerant, all national, state/province and local laws must be followed.
11. To check most of the Possible Remedies in the Troubleshooting guide listed in Table 36.1, refer to the applicable sections of the manual.

## SPECIAL PRECAUTIONS

### IMPORTANT

1. La performance de l'unité sera grandement réduite à une altitude de 7215 pieds (2200 m) et elle ne doit pas être utilisée au-delà de cette hauteur.
2. Pour les unités installées au plafond, vérifiez que le plafond peut soutenir le poids de l'unité. En cas d'utilisation au sein d'un support de plafond, ce dernier doit être soutenu séparément de l'unité.
3. Les unités munies de serpentins évaporateurs DX (reportez-vous à la nomenclature du modèle) contiennent du fluide frigorigène R-410A. Pour les dangers et les mesures de premiers soins, consultez la fiche signalétique du R-410A.
4. L'ajout de frigorigène doit être confié à un spécialiste de la climatisation certifié par l'agence de la protection de l'environnement (EPA) du gouvernement américain.
5. Les unités munies de serpentins DX (reportez-vous à la nomenclature du modèle) sont des unités partielles, se conformant aux exigences relatives aux unités partielles UL 60335-2-40, et ne doivent être reliées qu'à d'autres unités qui sont confirmées comme étant conformes aux exigences correspondantes des unités partielles UL 60335-2-40/CSA C22.2 N° 60335-2-40 ou UL 1995/CSA C22.2 N° 236.
6. L'absence d'écoulement d'eau risque de causer une condition de gel et d'endommager le serpentin.
7. Ne laissez jamais l'appareil rempli d'eau dans un immeuble non chauffé sans lui ajouter de l'antigel.
8. Les procédures de démarrage et de réglage, l'installation et le service de ces appareils doivent être confiés à un centre d'installation et de service qualifié.
9. Toutes les vérifications de réfrigération doivent être effectuées par un technicien de la réfrigération qualifié en matière de fluide frigorigène R-410A.
10. Ne rejetez pas de fluide frigorigène dans l'atmosphère. Respectez toutes les lois locales, provinciales/étatiques et nationales lors de l'ajout ou du retrait de fluide frigorigène.
11. Pour essayer la plupart des solutions possibles suggérées dans le guide de dépannage du Table 36.1, reportez-vous aux sections correspondantes du manuel.

**Table 5.1 - SI (Metric) Conversion Factors**

To Convert	Multiply By	To Obtain	To Convert	Multiply By	To Obtain
"W.C.	0.24	kPa	CFH	1.699	m <sup>3</sup> /min
psig	6.893	kPa	Btu/ft <sup>3</sup>	0.0374	mJ/m <sup>3</sup>
°F	(°F-32) x 0.555	°C	pound	0.453	kg
inches	25.4	mm	Btu/hr	0.000293	kW
feet	0.305	meters	gallons	3.785	liters
CFM	0.028	m <sup>3</sup> /min	psig	27.7	"W.C.

### SPECIAL DESIGN REQUESTS

Units are sometimes built with special features as requested by the customer. This manual only covers standard features and does not include any changes made for special feature requests by the customer. Units built with special features are noted with a 5-digit SPO (Special Product Order) Number on the Serial Plate.

## UNIT LOCATION

### UNIT LOCATION

#### ⚠ DANGER

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#### ⚠ DANGER

Les appareils ne doivent pas être installés à un endroit où ils risquent d'être exposés à une atmosphère potentiellement explosive ou inflammable.

#### IMPORTANT

Unit Performance will be significantly reduced at or above 7215 ft (2200 m) and should not be operated above this altitude.

#### IMPORTANT

La performance de l'unité sera grandement réduite à une altitude de 7215 pieds (2200 m) et elle ne doit pas être utilisée au-delà de cette hauteur.

### Unpacking

Remove the banding straps and lift the cardboard lid. Remove the fascia, packed in bubble wrap, and polystyrene packing pieces to expose the unit.

When removing the unit chassis from the box, the four corner brackets should be utilized for lifting. In order to protect the fascia from dirt and damage, it should be returned to the box until it is ready to be installed.

### Blank Off Pieces

When supply air branch ducting is to be used, polystyrene pieces for blanking off fascia openings are included with the fascia packing. Up to two opposing sides may be blanked off. See Installation – Duct Collars on page 9.

### Preparation

Before any installation work commences, the condensing unit location (where applicable), pipe work sizes and routes should be designed in accordance with good refrigeration practice.

When locating the unit, consider the following:

1. Ensure the ceiling structure that is adequate for the required mounting provisions as outlined in the "INSTALLATION" section. Check the ceiling is capable of supporting the total weight of the unit, piping, refrigerant and condensate.
2. Before installation, ensure that the correct electrical power supplies are available for the unit.
3. Piping, electrical panel and condensate pump access panel should be readily accessible for maintenance purposes. A clearance of 2 ft (0.61 m) is recommended around the electrical panel and condensate pump access panel.
4. The unit should not be positioned less than 5 ft (1.5 m) from a wall or similar obstruction, or in a position where the discharge air could blow directly on to the thermostat.
5. The unit should not be positioned directly above any obstructions.

6. For units with supplementary electric heat (Digit 9 = A), the minimum clearance from the unit to combustible surfaces is 0 in (0cm).
7. The unit must be installed square and level.
8. The condensate drain should have downward slope (1 in per 100 in (2.54 cm per 254 cm)) in a horizontal run between unit and drain. Maximum condensate pump lift is 30 in (76.2 cm).
9. There should be sufficient room above the false ceiling for installing the unit. Minimum distance as shown in Figure 6.1 and Table 6.1.
10. In case of high humidity, clogged or damaged condensate piping, incorrect installation or faulty condensate pump, water may drip from the unit. Do not install the appliance where dripping water can cause damage.

Figure 6.1 - Minimum Distance to Ceiling

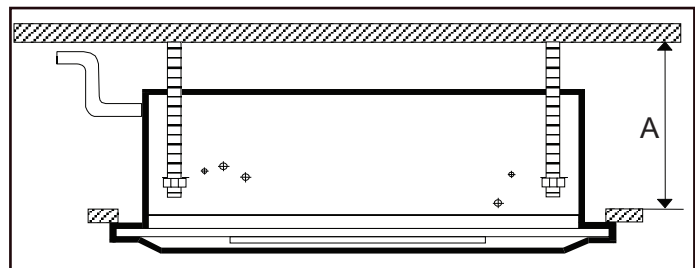


Table 6.1 - Minimum Distance to Ceiling

Unit Configuration (Digits 2,3)	Nominal Capacity (Digits 4,5)	A	
CW	08 & 12	12.75 in	32.40 cm
	18 & 20	11.50 in	29.20 cm
	33 & 36	13.50 in	34.30 cm
SD/SH	18, 24, 30, 36, 42		

### Ceiling Opening Sizes

An opening in the false ceiling will then have to be cut to the size shown in Table 6.2.

Table 6.2 - Ceiling Opening Sizes

Unit Configuration (Digits 2,3)	Nominal Capacity (Digits 4,5)	L x W	
CW	08 & 12	23.00 in x 23.00 in	58.42 cm x 58.42 cm
	18 & 20	34.00 in x 34.00 in	86.36 cm x 86.36 cm
	33 & 36	46.00 in x 34.00 in	116.8 cm x 86.36 cm
SD/SH	18 & 24	34.00 in x 34.00 in	86.36 cm x 86.36 cm
	30, 36, & 42	46.00 in x 34.00 in	116.8 cm x 86.36 cm

## UNIT LOCATION

### Positioning Wall Mounted Thermostat

For proper temperature control, the thermostat should be mounted as follows:

1. Position the thermostat approximately 48 in (122 cm) above floor level.
2. Do not position thermostat where it can be directly affected by the unit's discharge air stream.
3. Avoid external walls and drafts from windows and doors.
4. Avoid positioning near shelves and curtains as these restrict air movement.
5. Avoid heat sources e.g. direct sunlight, heaters, dimmer switches and other electrical devices.

# INSTALLATION

## Installation

### IMPORTANT

For ceiling mounted units, check that the ceiling is capable of supporting the weight of the unit. If used within a ceiling grid, the ceiling grid is to be supported separately from the unit.

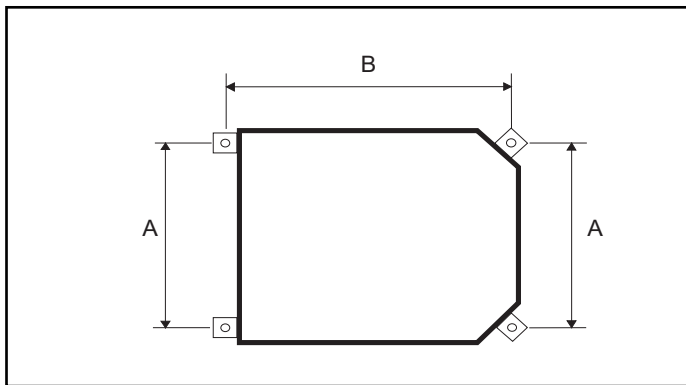
### IMPORTANT

Pour les unités installées au plafond, vérifiez que le plafond peut soutenir le poids de l'unité. En cas d'utilisation au sein d'un support de plafond, ce dernier doit être soutenu séparément de l'unité.

## Hanger Bolts

The hanger bolts can now be installed (use 3/8" all thread rod) at the centers shown in Figure 8.1 and Figure 8.2.

**Figure 8.1 - Hanger Bolt Mounting Dimensions**



**Table 8.1 - Hanger Bolt Mounting Dimensions**

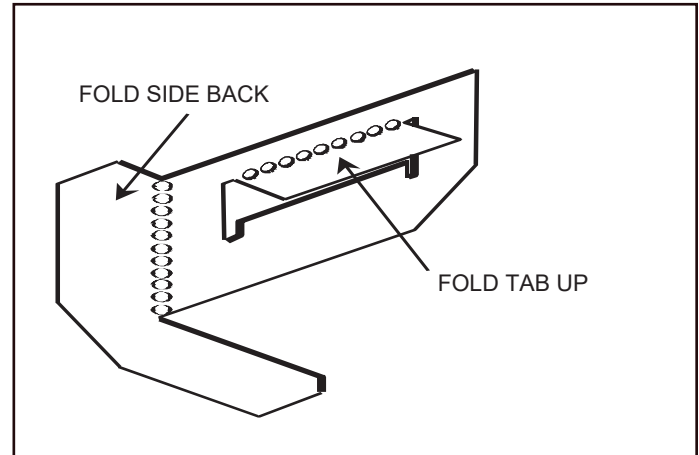
Unit Configuration (Digits 2,3)	Nominal Capacity (Digits 4,5)	A		B	
		in	cm	in	cm
CW	08, 12	19.5	49.5	23.0	58.4
	18, 20	28.5	72.4	31.5	80.0
	33, 36	28.5	72.4	43.5	110.5
SD/SH	18, 24	28.5	72.4	31.5	80.0
	30, 36, 42	28.5	72.4	43.5	110.5

Refer to the manufacturer's hanger bolts technical sheet to check the strength of the unit mounting hanger bolts. Ensure the bolts can hold the weight of the unit. Refer to Table 26.1, Table 27.1, Table 28.1 and Table 29.1 for unit weights.

## Installation Guide

An installation guide is included in the Owner Information packet provided with the unit. The installation guide sets the proper height between the chassis and ceiling. Prepare the installation guide by folding the flat metal piece, by hand, along the perforations as shown in Figure 8.2.

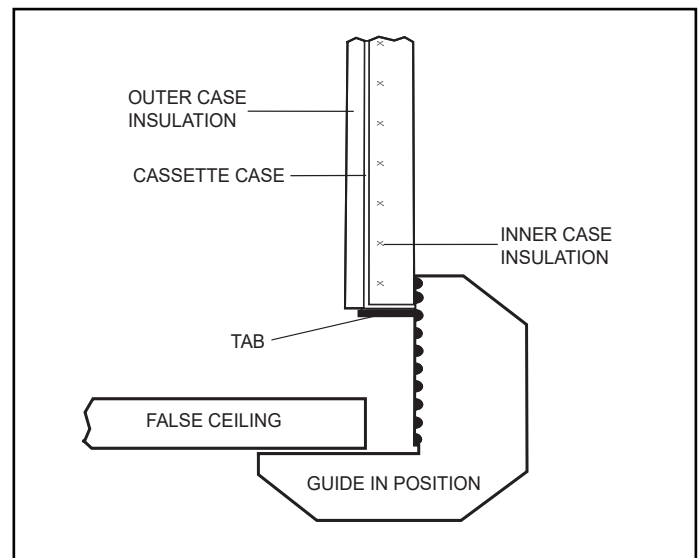
**Figure 8.2 - Installation Guide Setup**



Use an adequate number of personnel when moving the unit. A lifting device or at least two personnel should be used to lift the unit. The unit can be lifted onto the hanging rods and leveled at the correct distance from the ceiling with the aid of the installation guide.

1. Hold the tab on the installation guide against the bottom of the cassette case with the guide pointing away from the cassette. See Figure 8.3.
2. Adjust the height of the cassette until the guide is level with the bottom of the false ceiling.

**Figure 8.3 - Installation Guide Position**

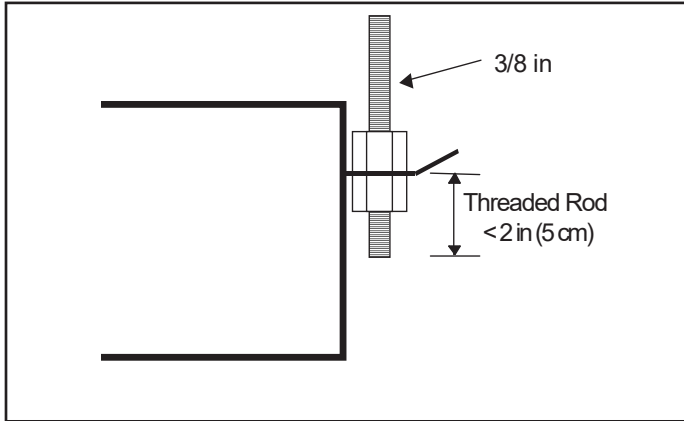


3. Secure the unit in position with locknuts and washers on both sides of the unit bracket. It is recommended to have two 3/8" locknuts and washers on the bottom of the threaded rod. Ensure the threaded rod does not protrude more than 2 in (5 cm) below the mounting bracket as shown in Figure 9.1.



# INSTALLATION

**Figure 9.1 - Threaded Rod Dimension**



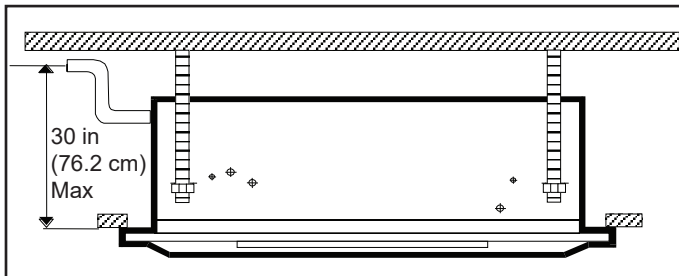
## Condensate Piping

The unit is supplied with a 3/8" ID flexible hose for connection to copper or plastic drain piping.

When installing the unit consider the following:

1. Maximum pump lift is 30 in (76.2 cm).
2. The highest point in the condensate piping should be as close to the unit as possible.
3. Condensate piping should slope downwards in the direction of water flow with a minimum gradient of 1 in per 100 in (2.54 cm per 254 cm). There must not be any upward gradients other than in the first 30 in (76.2 cm) of piping from the unit. Once the piping begins the downward gradient, the piping must continue to be in a downward gradient. See Figure 9.2.

**Figure 9.2 - Condensate Piping**



4. When multiple units are connected to a common condensate drain, ensure the drain is large enough to contain the volume of condensate from all units. It is recommended to have an air vent in the condensate piping to prevent any air locks.
5. Condensate piping must not be installed where it may be exposed to freezing temperatures.

## Duct Collars

Supply air branch duct and outside air duct collars can be attached to the unit chassis by following the below steps:

### Supply Air Duct Collars:

1. Up to two supply air ducts can be attached per unit.
2. Place the polystyrene blanking strip in the fascia supply air opening on the same side where the supply duct collar is to be installed.

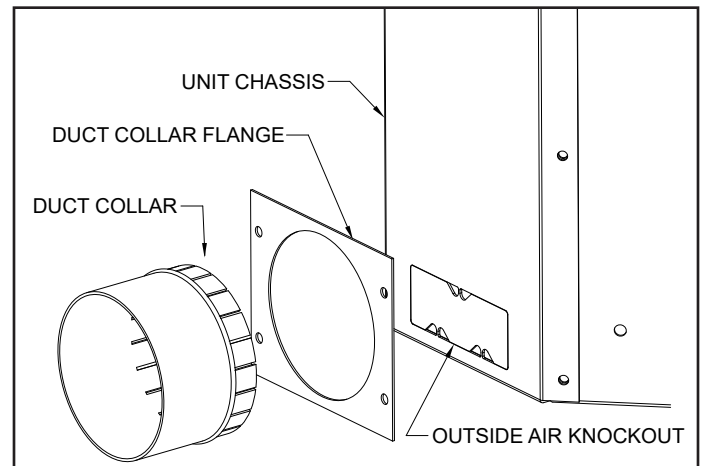
### Outside Air Duct Collars:

1. Two outside air openings are available on small casing sizes (size 08 & 12). Three outside air openings are available on medium and large casing sizes (size 18 and higher).
2. Replace the washable filter with the pleated filter provided with the fresh air duct collar kit.
3. To maximize the amount of outside air through the knockouts, use all available fresh air openings, the pleated filter, and high fan speed.

### Installing Outside and/or Supply Air Duct Collars:

1. Refer to the dimensional drawing on page 20 page 24 to for knock-out hole locations.
2. The insulation is pre-cut to aid location and removal of the relevant section. Rub hand across surface of insulation to reveal exact location of knock-out.
3. Remove the metal knockout from the chassis.
4. Place the duct collar's tabs inside the duct collar flange's opening. Bend the tabs around the duct collar flange's opening.
5. Using field provided self-tapping screws, attach the duct flange and collar to the chassis with the bent tabs being sealed in between the unit chassis and duct collar flange. See Figure 9.3 for duct collar assembly.

**Figure 9.3 - Duct Collar Assembly**



**Note:** See Figure 20.1, Figure 21.1, Figure 22.1, Figure 23.1 and Figure 24.1 for Branch Duct and Fresh Air Duct locations and dimensions.

# INSTALLATION

## Piping Installation

### Piping Installation – DX and Heat Pump Units

#### ⚠ CAUTION

Do not overcharge the refrigeration system. This can lead to elevated compressor discharge pressure and possibly flooding to the compressor with liquid.

#### ⚠ ATTENTION

Ne surchargez pas le système de réfrigération. Cela peut entraîner une pression d'évacuation élevée du compresseur et possiblement son inondation.

#### IMPORTANT

1. Units with DX evaporator coils (refer to model nomenclature) contain the refrigerant R-410A. Review the R-410A Material Safety Data Sheet (MSDS) for hazards and first aid measures.
2. Refrigerant charging should only be carried out by an EPA-certified air conditioning contractor.
3. Units with DX coils (refer to the model nomenclature) are partial units, complying with partial unit requirements of UL 60335-2-40, and must only be connected to other units that have been confirmed as complying to corresponding partial unit requirements of UL 60335-2-40/CSA C22.2 No. 60335-2-40, or UL 1995/CSA C22.2 No. 236.

#### IMPORTANT

1. Les unités munies de serpentins évaporateurs DX (reportez-vous à la nomenclature du modèle) contiennent du fluide frigorigène R-410A. Pour les dangers et les mesures de premiers soins, consultez la fiche signalétique du R-410A.
2. L'ajout de frigorigène doit être confié à un spécialiste de la climatisation certifié par l'agence de la protection de l'environnement (EPA) du gouvernement américain.
3. Les unités munies de serpentins DX (reportez-vous à la nomenclature du modèle) sont des unités partielles, se conformant aux exigences relatives aux unités partielles UL 60335-2-40, et ne doivent être reliées qu'à d'autres unités qui sont confirmées comme étant conformes aux exigences correspondantes des unités partielles UL 60335-2-40/CSA C22.2 N° 60335-2-40 ou UL 1995/CSA C22.2 N° 236.

**Note:** *Note: R-410A refrigerant is the only approved refrigerant for this system.*

1. The unit should be piped up in accordance with good refrigeration and/or plumbing practices.
2. The outdoor condensing unit must be connected to the indoor unit coil using field supplied refrigerant grade (ACR) copper tubing that is internally clean and dry. Units should be installed only with the tubing sizes for the approved system combination as specified in Table 26.1, and Table 27.1.
3. See the installation and maintenance manual provided with the condensing unit for installation, evacuation and system charge information.

### Piping Installation – Hot/Chilled Water Coils

#### ⚠ CAUTION

1. Units not approved for use in potable water systems.
2. Hot water supplied to the hot water heating option must not exceed 200°F (93°C) temperature or 125 PSIG (862 kPa) pressure.

#### ⚠ ATTENTION

1. Ces unités ne sont pas approuvées pour l'usage dans des systèmes à eau potable.
2. Ne laissez jamais l'appareil rempli d'eau dans un immeuble non chauffé sans lui ajouter de l'antigel.

#### IMPORTANT

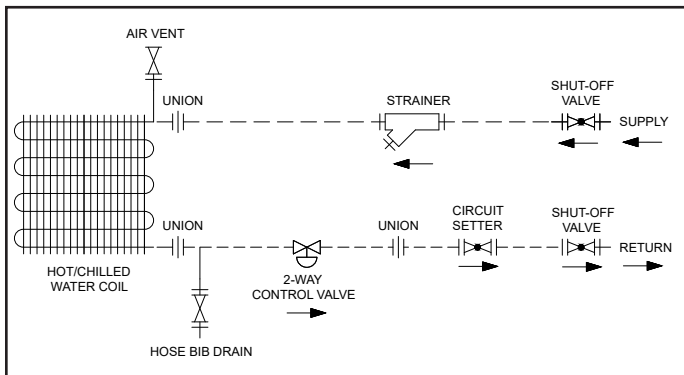
1. No water-flow can cause a freeze condition resulting in damage to the coil.
2. Never leave the unit filled with water in a building without heat unless antifreeze has been added.

#### IMPORTANT

1. L'absence d'écoulement d'eau risque de causer une condition de gel et d'endommager le serpentín.
2. Ne laissez jamais l'appareil rempli d'eau dans un immeuble non chauffé sans lui ajouter de l'antigel.
3. Branch piping to and from the unit should include swing joints to allow for expansion and contraction of the piping without placing a strain on the unit coil.
4. Install pipe unions and shut-off valves in lines to and from each coil to allow maintenance or replacement of unit without shutting down and draining entire system. See Figure 11.1.
5. Include a circuit setter in return line for water flow regulation.
6. If the unit is located in an area subject to freezing, it is recommended a drain valve (hose bib) is field provided and installed for each coil line to allow removal of water from the coil.
7. A pipe line strainer is recommended before each coil.
8. Provide adequate pipe hangers, supports, or anchors to secure the piping system independently of the unit.
9. On 2-pipe systems with microprocessor controls (Model Digit 8=M), install the factory provided changeover sensor on the main supply water line upstream from the unit where water maintains flow to ensure accurate readings of water temperature. Wire extension and a plug are included.

# INSTALLATION

**Figure 11.1 - Hot/Chilled Water Coil Piping Installation**



## Piping Insulation

Refrigerant, chilled water and condensate pipes should be insulated right up to the unit chassis to prevent condensation which can damage the ceiling and objects located below the piping. Chilled water valves must also be insulated to prevent sweating.

## Wiring

### ! WARNING

1. Disconnect power supply before making wiring connections or working on this equipment. Follow all applicable safety procedures to prevent accidental power up. Failure to do so can result in injury or death from electrical shock or moving parts and may cause equipment damage.
2. All appliances must be wired strictly in accordance with the wiring diagram furnished with the appliance. Any wiring different from the wiring diagram could result in a hazard to persons and property.
3. Any original factory wiring that requires replacement must be replaced with wiring material having a temperature rating of at least 221°F (105°C).
4. Ensure that the supply voltage to the appliance, as indicated on the serial plate, is not 5% greater than rated voltage.

### ! AVERTISSEMENT

1. Débranchez l'alimentation électrique avant d'effectuer des connexions ou de travailler sur l'appareil. Respectez toutes les procédures de sécurité qui s'appliquent pour éviter toute mise en marche accidentelle. Le non-respect de cette directive peut entraîner des blessures ou la mort causées par un choc électrique ou des pièces mobiles, en plus d'endommager l'appareil.
2. Tous les appareils doivent être branchés de manière strictement conforme au diagramme fourni. Tout câblage différent de celui du schéma peut créer des risques de dommages matériels ou de blessures.
3. Tout câblage usine d'origine exigeant un remplacement doit être remplacé par un câble d'indice thermique nominal de 221 °F (105 °C).
4. Assurez-vous que la tension d'alimentation de l'appareil, comme indiqué sur la plaque de série, n'est pas de 5 % supérieure à la tension nominale.

### ! CAUTION

1. Ensure that the supply voltage to the appliance, as indicated on the serial plate, is not 5% less than the rated voltage.
2. In order to avoid a hazard due to inadvertent resetting of the thermal cut-out, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

### ! ATTENTION

1. Vérifiez que la tension d'alimentation de l'appareil n'est pas inférieure de plus de 5 % à la tension nominale inscrite sur la plaque de série.
2. Afin d'éviter tout danger causé par la réinitialisation involontaire du coupe-circuit thermique, cet appareil ne doit pas être alimenté par l'entremise d'un dispositif de commutation externe, comme une minuterie, ou relié à un circuit qui est régulièrement mis en marche et coupé par le service public.

1. Installation of wiring must conform with local building codes, or in the absence of local codes, with the National Electric Code ANSI/NFPA 70 – Latest Edition. Unit must be electrically grounded in conformance to this code. In Canada, wiring must comply with CSA C22.1, Electrical Code.
2. Electric wiring must be sized to carry the full load amp draw of the motor, starter and any controls that are used with the unit.
3. This equipment in its standard form is designed for an electrical supply of 208-230V, 1Ph, 60Hz. When connection to a 115V, 1Ph, 60Hz supply is necessary, a factory mounted step up transformer must be fitted to the unit.
4. Any damage to or failure of units caused by incorrect wiring of the units is not covered by warranty.
5. Once the refrigeration pipe work is complete, the electrical supply can be connected by routing the cable through the appropriate knockout on the side of the control panel. Connect the supply and ground cables to the unit's power terminals. Low voltage control wiring can be run through alternate knockouts, provided in the side of the control panel.

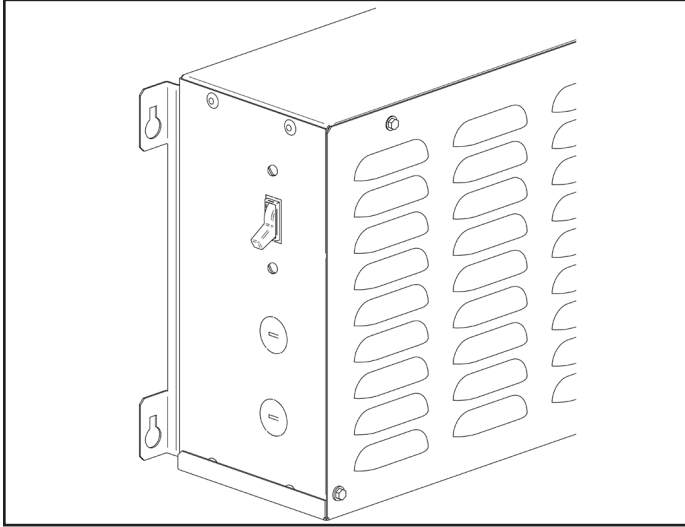
**Note:** DX or Heat Pump units (Model Digit 3=D or H) with electro-mechanical controls (Model Digit 8=E), a thermostat with compressor on/off minimum time protection is required.

# INSTALLATION

## Disconnect Switch

For models with a factory installed disconnect switch (Digit 12 = D), the switch will be installed on the side of the control panel. See Figure 20.1, Figure 21.1, Figure 22.1, Figure 23.1 and Figure 24.1 for the location of the control panel on the unit.

**Figure 12.1 - Factory Installed Disconnect Switch**

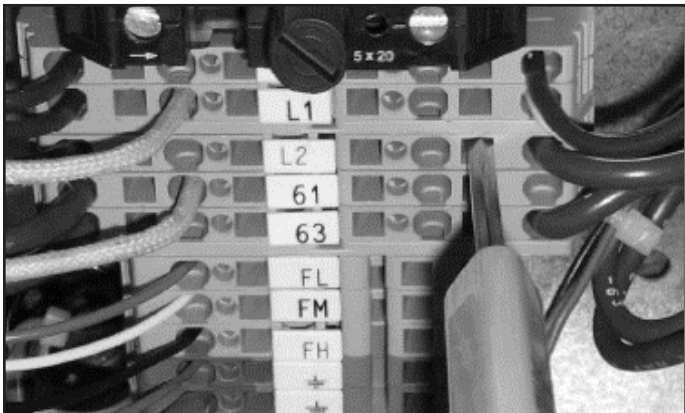


## Terminal Strip Connections

The terminal strip connections are designed to clamp down on the wires. To properly connect the wires to the terminal strip:

1. Push a small flat head screwdriver into the square hole on the terminal. Press firmly until the screwdriver hits the back stop and opens the terminal. See Figure 12.2.
2. Remove approximately 3/8 in (9.5 mm) of insulation from the end of the wire and push the stripped wire into the oval hole in the terminal.
3. Remove the screwdriver. Pull on the wire to make sure that it is securely clamped in the terminal.
4. Make sure that the terminal clamp is in contact with bare wire (insulation removed).

**Figure 12.2 - Terminal Strip**



## Remote Condensing Unit Terminal Strip Connections

Connect remote condensing unit thermostat wires into the appropriate terminal strip connections. These connections are Safety Extra-Low Voltage (SELV) and are indicated on the

wiring diagram by the "read the instructions" symbol. See wiring diagram for specifics.

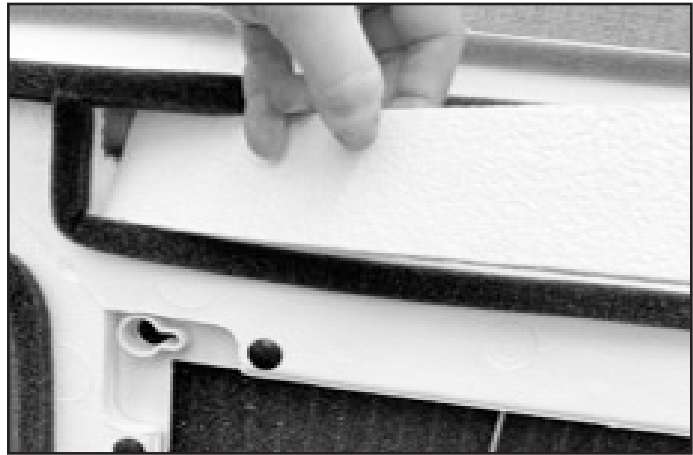


## Fascia Assembly

1. Once the services have been connected, the four (4) fascia mounting bolts can be unscrewed approximately 1 in (2.54 cm) from the condensate tray support channels.
2. The fascia can now be unpacked for fitting to the unit chassis. Ensure the black fir tree fasteners holding the fascia polystyrene are pushed in firmly in case of transit vibration.
3. If a fascia aperture needs blanking off, then take one of the polystyrene blanking pieces and push it into the recess in the polystyrene fascia insulation. See Figure 12.3.

**Note:** Up to two non-adjacent sides can be blanked off.

**Figure 12.3 - Fascia Blanking Piece**



**Note:** Make sure the foam insulating strip profile on the fascia matches the square and angled corners of the unit housing.

4. Install the fascia by removing the inlet grilles and filters, locating the four fascia mounting bolts on the chassis through the four keyhole brackets on the fascia and then sliding the fascia sideways until it locks into position.
5. Before tightening the fascia to the unit, connect the two halves of the vane motor's plug and socket connection (medium and large size units – Model Digit 4,5 = 18 and higher).
6. On microprocessor controlled units (Model Digit 8=M), ensure that the display panel cable is routed to the electrical panel and securely fastened to its connector on the microprocessor circuit board. Refer to the unit's electrical wiring schematic. Take care to ensure that the connector is connected in the proper orientation and that the wires are not routed such that they may become trapped, cut, broken or chafed.
7. The fascia can now be tightened up to the unit chassis until a good seal is obtained between fascia and chassis.

**Note:** Do not over tighten the bolts. To do so may cause damage to the fascia.

8. With filters in place, the inlet grilles can now be fitted to the fascia to complete the installation.

# START-UP PROCEDURE

## Start-Up Procedure

### IMPORTANT

Start up and adjustment procedures, installation, and service of these appliances must be performed by a qualified installation and service agency.

### IMPORTANT

Les procédures de démarrage et de réglage, l'installation et le service de ces appareils doivent être confiés à un centre d'installation et de service qualifié.

See start-up sheet example - Figure 14.1 and Figure 15.1.

### Pre-Start Checks

Once installation is complete it is important that the following pre-start checks are made:

1. All piping is complete and insulated where necessary.
2. All fans are able to rotate freely.
3. The unit and interconnecting piping have been evacuated correctly and the condensing unit service valves are open (DX and Heat Pump units only – Digit 2,3 = SD or SH).
4. All electrical connections (both power and control) are properly terminated.
5. All condensate drains are installed correctly.
6. The power supply is of the correct voltage and frequency.
7. The units are properly grounded in accordance with current electrical codes.
8. For microprocessor controlled units (Model Digit 8=M), check that the display panel cable is properly connected to the microprocessor main circuit board and that the jumper links are correctly set (refer to unit wiring schematic). If the links are set incorrectly, remove main power supply before making any changes.
9. For microprocessor controlled units (Model Digit 8=M), check that the batteries are installed in infrared/pendant transmitter.

### DX and Heat Pump Units – Control Circuit Checks

**Note:** See the installation and maintenance manual provided with the condensing unit for start-up information.

1. Ensure that the condensing unit start-up procedure has been carried out, as detailed in the condensing unit installation and maintenance manual.
2. The compressor should be isolated by removing the connection at the Y1 terminal on the indoor unit. Main power can now be applied to the indoor and outdoor units. A system electrical check can now be carried out.
3. Switch on the indoor unit via the wall mounted thermostat and check that the fan cycles correctly. - Note, in some models there is a 2 minute fan run on time to remove residual heat from the unit, if the unit is switched off during the heating mode.
4. On medium and large size units (Model digit 4,5=18 and higher), check that the motorized vane sweep functions correctly by toggling the function on or off, either via the transmitter (microprocessor units) or via the toggle switch on the side of the electrical panel lid (electro-mechanical units).
5. Check the operation of the condensate pump by pouring

7-8 ounces (198 - 227 grams) of water down the pump outlet, switch the unit on, select cooling mode and the lowest possible temperature set point then observe the water being pumped from the unit.

6. Where fitted, check the operation of the hot water valve or the electrical heat elements by switching the system to the heating mode and selecting the highest possible temperature set point.
7. The compressor signal Y1 (disconnected from the indoor unit in step 2) can now be re-connected and main power applied to the system.

**Note:** The 24V power for the indoor unit control circuit is supplied from a unit factory-installed transformer. When the indoor and outdoor units are supplied from separate main supplies, care must be taken to ensure that the outdoor unit is isolated whenever the indoor unit power is removed. Failure to do so may result in freeze ups and other damage to the unit.

### Chilled Water Unit – Control Circuit Checks

A thorough pipe work check and pressure test should be performed before the unit controls are set up:

1. Isolate the unit from the chilled water supply. A system electrical check can now be carried out.
2. Switch on the indoor unit via the infrared/pendant transmitter or wall mounted thermostat and check that the fan cycles correctly.  
**Note:** in some models there is a 2 minute fan run on time to remove residual heat from the unit, if the unit is switched off during the heating mode.
3. On models with microprocessor controls (Model Digit 8=M), check that the High, Medium and Low fan speeds are operating correctly by changing the fan speed via the transmitter.
4. On medium and large size units (Model Digit 4,5=18 and higher), check that the motorized vane sweep functions correctly by toggling the function on or off, either via the transmitter (microprocessor units) or via the toggle switch on the side of the electrical panel lid (electro-mechanical units).
5. On microprocessor controlled units (Model Digit 8=M), should it be required, check that the built-in timer function is programmed and operating correctly. When the timer is activated, the yellow LED on the fascia display panel should be lit.
6. Check the operation of the condensate pump by pouring 7-8 ounces (198 - 227 grams) of water down the pump outlet, switch the unit on, select cooling mode and the lowest possible temperature set point then observe the water being pumped from the unit.
7. Check the operation of the chilled water valve by switching the system to the cooling mode and forcing a call for cooling.
8. Where fitted, check the operation of the hot water valve or the electrical heat elements by switching the system to the heating mode and forcing a call for heat.
9. Allow chilled water to enter the unit and vent air from the unit by opening the 0.25 in (6.4 mm) air bleed. Re-tighten the bleed screw once all air has been removed.
10. Repeat steps 1-9 above for all units in the same system.

The units are now ready for the system balance to be performed.

# START UP SHEET - EXAMPLE

Figure 14.1 - Start Up Sheet – Page 1 – EXAMPLE

CASSETTE START UP SHEET									
Date	<input type="text"/>	Job ID	<input type="text"/>						
Unit tag ID	<input type="text"/>	Unit model #	<input type="text"/>						
Room ID	<input type="text"/>	Unit serial #	<input type="text"/>	Last 4 digits	<input type="text"/>				
Order SPO	<input type="text"/>	Installer	<input type="text"/>						
Diagram #	<input type="text"/>	Sales rep	<input type="text"/>						
<b>Installation Checks</b>		<u>Indoor</u>			<u>Outdoor</u>				
Unit mounted level		<input type="text"/>			<input type="text"/>				
Fresh air duct fitted		<input type="text"/>			<input type="text"/>				
Condensate drain line installed correctly		<input type="text"/>			<input type="text"/>				
All electrical and mechanical connections secure		<input type="text"/>			<input type="text"/>				
Pipework and insulation in good condition		<input type="text"/>			<input type="text"/>				
Any visual damage to the unit		<input type="text"/>			<input type="text"/>				
<b>Mains Incoming Supply</b>		<b>Step Up XFMR (If Applicable)</b>							
L1 + L2 or (L1 + N)	<input type="text"/>	V			Step Up XFMR - Pri	<input type="text"/>	V		
Controls XFMR - Pri	<input type="text"/>	V			Step Up XFMR - Sec	<input type="text"/>	V		
Controls XFMR - Sec	<input type="text"/>	V							
<b>Supply Fan Motor</b>		Amps	High	<input type="text"/>	Med	<input type="text"/>	Low	<input type="text"/>	
<b>Condensing Unit</b>		Make	<input type="text"/>			Hard Start Kit Fitted	<input type="text"/>		
Model Number	<input type="text"/>			Low Ambient Kit Fitted	<input type="text"/>				
Serial Number	<input type="text"/>			Crankcase Heater Fitted	<input type="text"/>				
Primary Voltage	<input type="text"/>								
Secondary Voltage	<input type="text"/>								
<b>Outdoor CD Fan</b>		Motor Size	HP	<input type="text"/>	FLA	<input type="text"/>	Make	<input type="text"/>	
Amps	Hi	<input type="text"/>							
<b>Compressor</b>		CP model	<input type="text"/>			CP make	<input type="text"/>		
CP RLA	<input type="text"/>	A							
	<b>L1</b>		<b>L2</b>		<b>L3</b>				
CP RLA - Cool stage 1	<input type="text"/>	A	<input type="text"/>	A	<input type="text"/>	A	67% Load		
CP RLA - Cool stage 2	<input type="text"/>	A	<input type="text"/>	A	<input type="text"/>	A	100% Load		
<b>Refrigeration</b>		<b>Cool 100% load</b>		<b>Cool 67% load</b>					
Suction pressure	<input type="text"/>	psig	<input type="text"/>	psig					
Discharge pressure	<input type="text"/>	psig	<input type="text"/>	psig					
Superheat	<input type="text"/>	°F							
Sub cool	<input type="text"/>	°F							
<b>Air Temperatures</b>		<b>DX Cool 100%</b>		<b>Hot Water/Steam</b>		<b>Chilled Water</b>		<b>Electric</b>	
Return air temp (RTN)	<input type="text"/>	°F	<input type="text"/>	°F	<input type="text"/>	°F	<input type="text"/>	°F	
Supply air temp (SAT)	<input type="text"/>	°F	<input type="text"/>	°F	<input type="text"/>	°F	<input type="text"/>	°F	
Outside air temp (OAT)	<input type="text"/>	°F							
<b>Controller Information</b>		Make	<input type="text"/>			Model	<input type="text"/>		
Program revision	<input type="text"/>			Program Rev SPO (Special)	<input type="text"/>				
Thermostat type	<input type="text"/>			Time and date set	<input type="text"/>				
BACnet card fitted	<input type="text"/>			Occupancy input type	<input type="text"/>				
MS/TP address (MAC)	<input type="text"/>			CO2 standby control	<input type="text"/>				
Device Instance (DI)	<input type="text"/>			Electromechanically tested	<input type="text"/>				
LON card fitted	<input type="text"/>			Operation of motion sensor in Unocc	<input type="text"/>				
Neuron ID	<input type="text"/>			Occupancy override type	<input type="text"/>				

# START UP SHEET - EXAMPLE

Figure 15.1 - Start Up Sheet – EXAMPLE – Page 2

		S/N	0
<b>Setpoints</b>	<b>Cool</b>	<b>Heat</b>	
Occupied Set point			°F
Unoccupied Set point			°F
Standby Set point			°F
<b><u>Component Test (If Applicable)</u></b>			
Unit cycled On/Off via controls		<i>Microprocessor / Modine controls only</i>	
Fan speeds correct		<i>Microprocessor / Modine controls only</i>	
Vans sweep operates correctly		<i>Medium &amp; Large models only</i>	
Condensate high limit tested		<i>High limit trip disables cooling output</i>	
Condensate pump ejects test water		<i>12 fl oz. minimum of test water</i>	
Condensate drain line installed correctly		<i>Maximum 30" lift</i>	
Timer functions set on hand set / user interface		<i>Microprocessor / Modine controls only</i>	
Supply air knockouts used		<i>5" or 6" knockouts (Qty 1 -4)</i>	
Fresh air knockouts used		<i>3" knockouts (Qty 1 - 3)</i>	
Filter change switch set and tested		<i>Auto Rest (Out 35 °F in 55 °F)</i>	
Hot water freeze stat set and tested		<i>Auto Rest (Out 28°F in 50°F)</i>	
Hot water freeze stat setting		<i>When controls are by others</i>	
DX freeze stat tested			
Unit electromechanically tested			
<b><u>Jumper Settings - (Microprocessor Only)</u></b>			
<b>J1</b>	<b>On</b> = RV on in cooling	<b>Off</b> = RV on in heating	
<b>J2</b>	<b>On</b> = Heat pump mode	<b>Off</b> = None Heat pump mode	
<b>J3</b>	<b>On</b> = Unit is stand alone master	<b>Off</b> = Unit is a slave	
<b>Service Technician</b>			
<b>Service Company</b>			
<b>Service Company Phone</b>			

# SEQUENCE OF OPERATION

## SEQUENCE OF OPERATION

### DIGIT 8=E: ELECTRO-MECHANICAL CONTROLS

A 24V signal from the thermostat to terminal G supplies power the blower motor(s), condensate pump and vane motor (if equipped). A toggle switch on the control box can be used to switch the oscillating vanes on or off. The condensate pump will run continuously during cooling operation, as long as there is a call for cooling. A call for heating, at terminal W, or cooling, at terminal Y, will energize the water valve actuator and allow water to flow through the cassette coil. When the call for heating or cooling is satisfied the valve will close.

If the temperature drops below the set-point of the coil freeze stat (Model Digit 11=F), the water valve will automatically open to circulate water through the coil.

If the condensate float switch detects a high level of water in the condensate tray, the switch will open, activate the condensate pump and disable the heating/cooling signal until the water level drops down to normal.

**Note:** *DX or Heat Pump units (Model Digit 3=D or H) with electro-mechanical controls, a thermostat with compressor on/off minimum time protection is required.*

### DIGIT 8 = M: MICRO-PROCESSOR CONTROLS

#### Indoor Fan Operation

The indoor fan will run continuously at the most recently set speed or will alter the speed according to the room temperature conditions when set to Auto. The indoor fan will continue to run until the unit is turned off by the user or via a pre-set time setting. When the unit is turned off during heating, the indoor fan will continue to run for approximately two minutes, this helps to dissipate residual heat from the electric heaters. In SLEEP mode the fan will cycle with a call for heating or cooling.

#### Temperature Control

The microprocessor controller references the factory mounted return air sensor and compares it to the temperature setpoint to determine when cooling or heating is required. The dead band is programmed to 4°F (2.2°C). Under normal operation, cooling or heating will be activated at the limits of the dead band and will continue to operate until setpoint is achieved. The temperature setpoint can be adjusted between 58°F and 90°F (14.4°C and 32.2°C) in 2°F (1.1°C) increments by using the infrared transmitter or digital wall stat accessory.

#### Power Failure

The controller will auto restart in its previous mode of operation after a power failure. When power is restored the controller will revert to its last operating mode, e.g. if the controller was turned on before power fail, after power is restored the controller will automatically turn on. Alternatively if the controller was turned off before power fail, after power is restored the controller will remain off.

#### Alarms

- Return Air Sensor Failure
- Condensate High Level
- Indoor Coil Under Temperature (If freeze stat is on unit – Model Digit 11=F)

## Setting Jumper Links

Jumper Links are located on the Microprocessor Controller PCB to offer different control features and their functionality is listed below in Table 16.1.

**Table 16.1 - Jumper Links**

Jumper Links	Short	Open
<b>JMP1</b>	In heat or cool modes, fan operates in auto mode	In cool mode, fan runs continuously. In heat mode fan runs on demand.
<b>JMP2</b>	“4-Pipe” Configuration Cool output connected to cooling device. Heat output connected to heating device.	“2-Pipe” Configuration Cooling and heating signals sent from cool output
<b>JMP3</b>	N/A	N/A

Jumper link settings must be made with the power turned off. Jumper link 1 will be factory set to SHORT. Jumper link 2 will be factory set to suit the type of unit. Jumper link 3 will be factory set to OPEN.

#### Remote Infrared Transmitter

The infrared transmitter is used to switch the unit on/off, change temperature settings, fan speed, operating mode, to toggle the motorized air sweep (where fitted), and has a built in timer function. See page 18 and page 19 for more details on the infrared transmitter.



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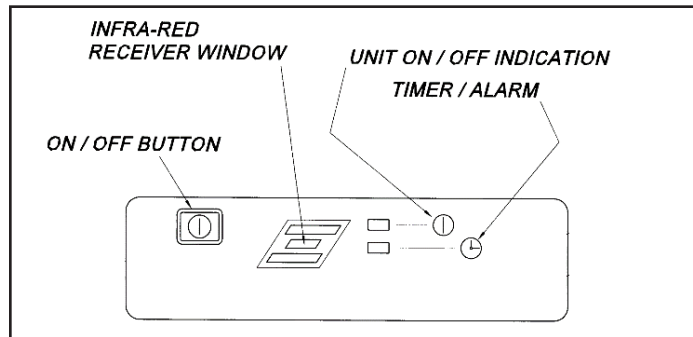
# MICRO-PROCESSOR OPERATION

## Micro-Processor Controls Operation

### Receiver

The IR receiver is an extension of the control board and is located on the fascia of the unit, connected by means of a 7-pin plug and socket.

**Figure 18.1 - Unit Mounted Receiver**



The microprocessor controller has a built-in diagnostics feature so that in the event of an alarm, the nature of the fault can be determined. The yellow timer/alarm LED flashes on the fascia in a pre-determined frequency depending on the fault. These are identified below in Table 18.1.

**Table 18.1 - LED Identification**

LED NAME	LED State	System State
"On"	ON	ON
"On"	OFF	OFF
"Timer"	Blinking	a. Timer ON b. Power returned after break while Timer was active
"Timer" & "On"	Blinking synchronous	a. Fault "F1" indication – error with unit mounted return air sensor. b. Fault on T4,0 input (input was opened more than 10 seconds) - Condensate High Level - Freeze stat alarm

### Transmitter




#### On/Off

Press the ON/SEND button to activate the cassette unit and/or updating information.



#### Fan Speeds

Press the FAN button to switch between fan speeds:

- High Speed 
- Medium Speed 
- Low Speed 
- Auto Speed **A**



Press the ON/SEND button to send information to the cassette unit.

#### Modes

Press the MODE button to switch between:

- Cool 
  - Heat 
  - Auto Change-over 
  - Fan Only 
- 
- The diagram shows the mode selection area of the remote transmitter with icons for Cool, Heat, Auto Change-over, and Fan Only, and a 'Mode' button.

Press the ON/SEND button to send information to the cassette unit.

**Figure 18.2 - Remote Transmitter**



# MICRO-PROCESSOR OPERATION

## Transmitter (continued)

### Temperature Set-Point

Adjust the desired temperature using the (+) or (-) buttons.



Press the ON/SEND button to send information to the cassette unit.

### Real Time Clock and Day

Press the SELECT button - CLOCK SET will flash.



Press the (+) or (-) buttons - the hour will flash. Adjust the hours using the (+) or (-) buttons.



Press the SELECT button again - minutes will flash. Adjust the minutes using the (+) or (-) buttons.



Press the SELECT again to return to normal display mode. Press the ON/SEND button to send information to the cassette unit.

### Timer

**IMPORTANT:** If no button is pressed for 10 seconds the display will return to normal display mode.

**START TIME:**

Press the SELECT button twice - PROGRAM & START (flashing) will appear on display.



Press the (+) or (-) buttons - the hour will flash. Adjust the hours using the (+) or (-) buttons.



Press the SELECT button again - minutes will flash. Adjust the minutes using the (+) or (-) buttons.



**STOP TIME:**

Press the SELECT button twice - PROGRAM & STOP (flashing) will appear on display.



Press the (+) or (-) buttons - the hour will flash. Adjust the hours using the (+) or (-) buttons.



Press the SELECT button again - minutes will flash. Adjust the minutes using the (+) or (-) buttons.



Press the SELECT button - the TIMER will flash. Select TIMER ON (black icon) or OFF (white icon) using the (+) or (-) buttons.



Press the ON/SEND button to send information to the cassette unit.

**IMPORTANT:** When the timer is active and there is power failure to the cassette unit, the timer will be deactivated and the display will flash "Aux".

### Batteries Replacement

When the batteries are low, the display of the remote control will dim. If the batteries will not be replaced the display will turn off completely.

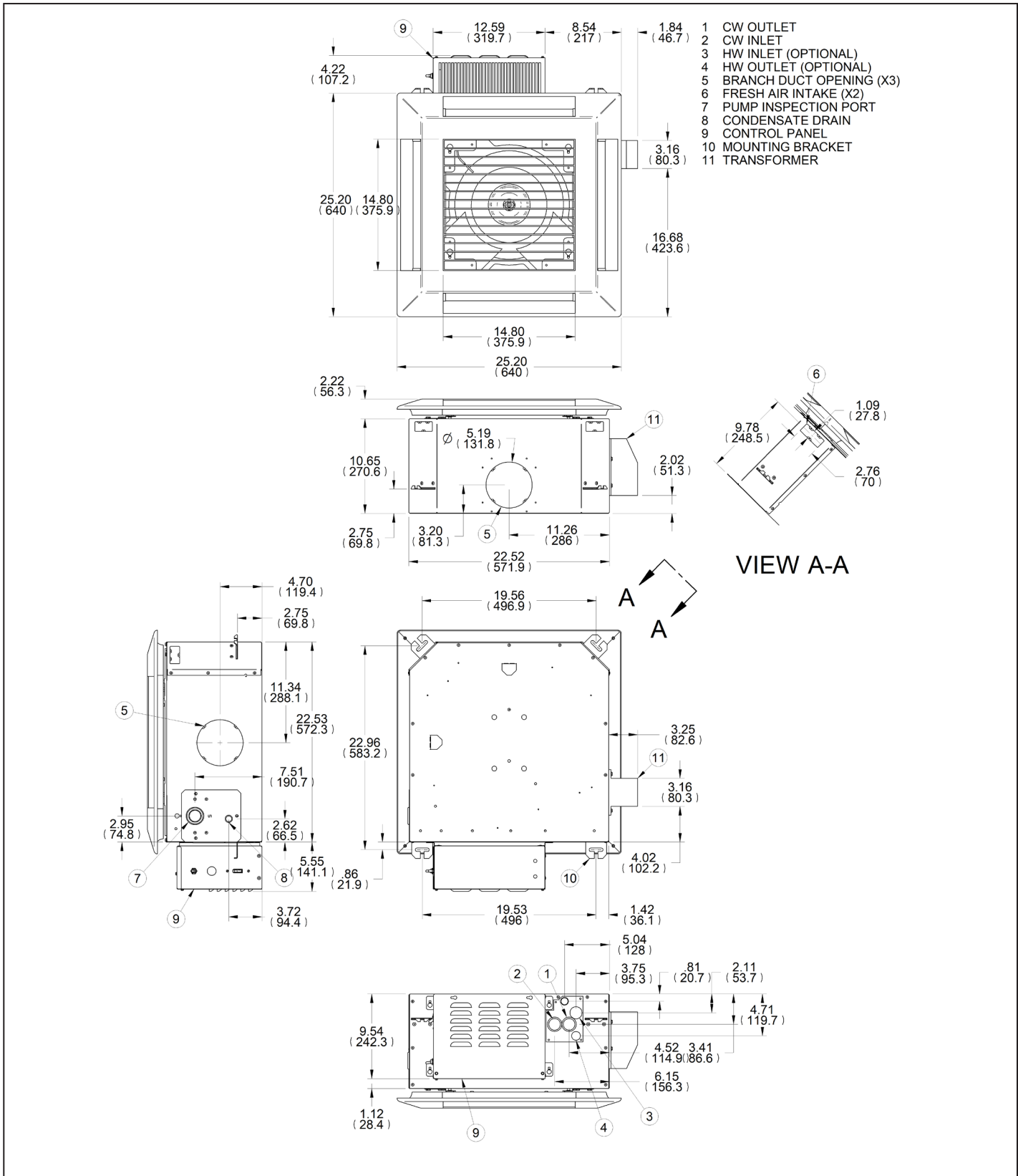
1. Pull the batteries cover down to reveal the batteries.
2. Remove the old batteries.
3. Wait for 10 minutes before installing the new batteries.
4. Install two new AAA batteries - Pay attention to the polarity.
5. Return the batteries cover to it's place.

**IMPORTANT:** The remote control will not operate unless at least 10 minutes pass between removing the old batteries and installing the new ones.

# DIMENSIONS

## Small Chassis: Chilled Water Units

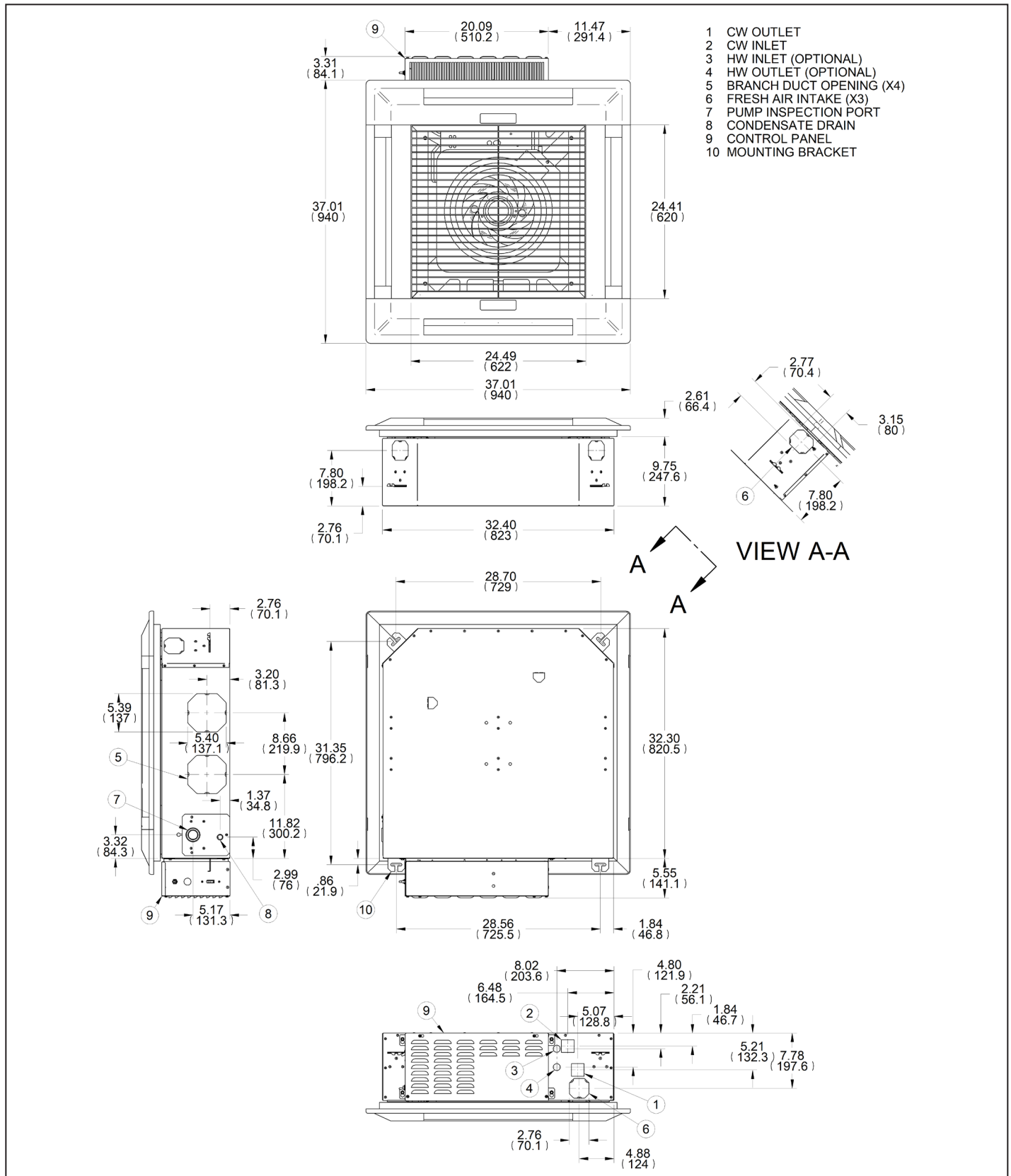
Figure 20.1 - Dimensions – Small Chassis: Chilled Water Units – Size 08 and 12



# DIMENSIONS

## Medium Chassis: Chilled Water Units

Figure 21.1 - Dimensions – Medium Chassis: Chilled Water Units – Size 18 and 20

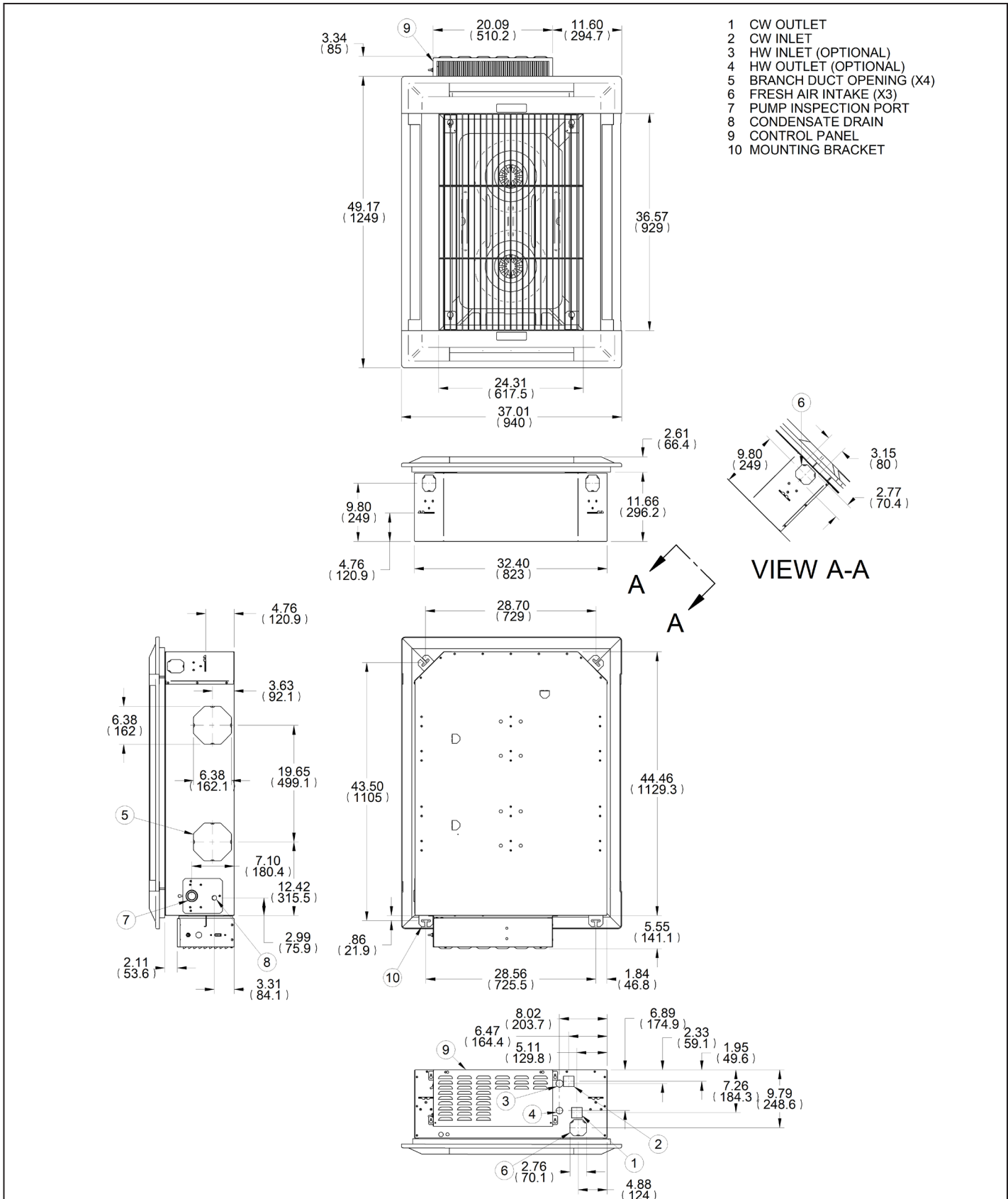


1. Dimensions shown are inches (mm)

# DIMENSIONS

## Large Chassis: Chilled Water Units

Figure 22.1 - Dimensions – Large Chassis: Chilled Water Units – Size 33 and 36

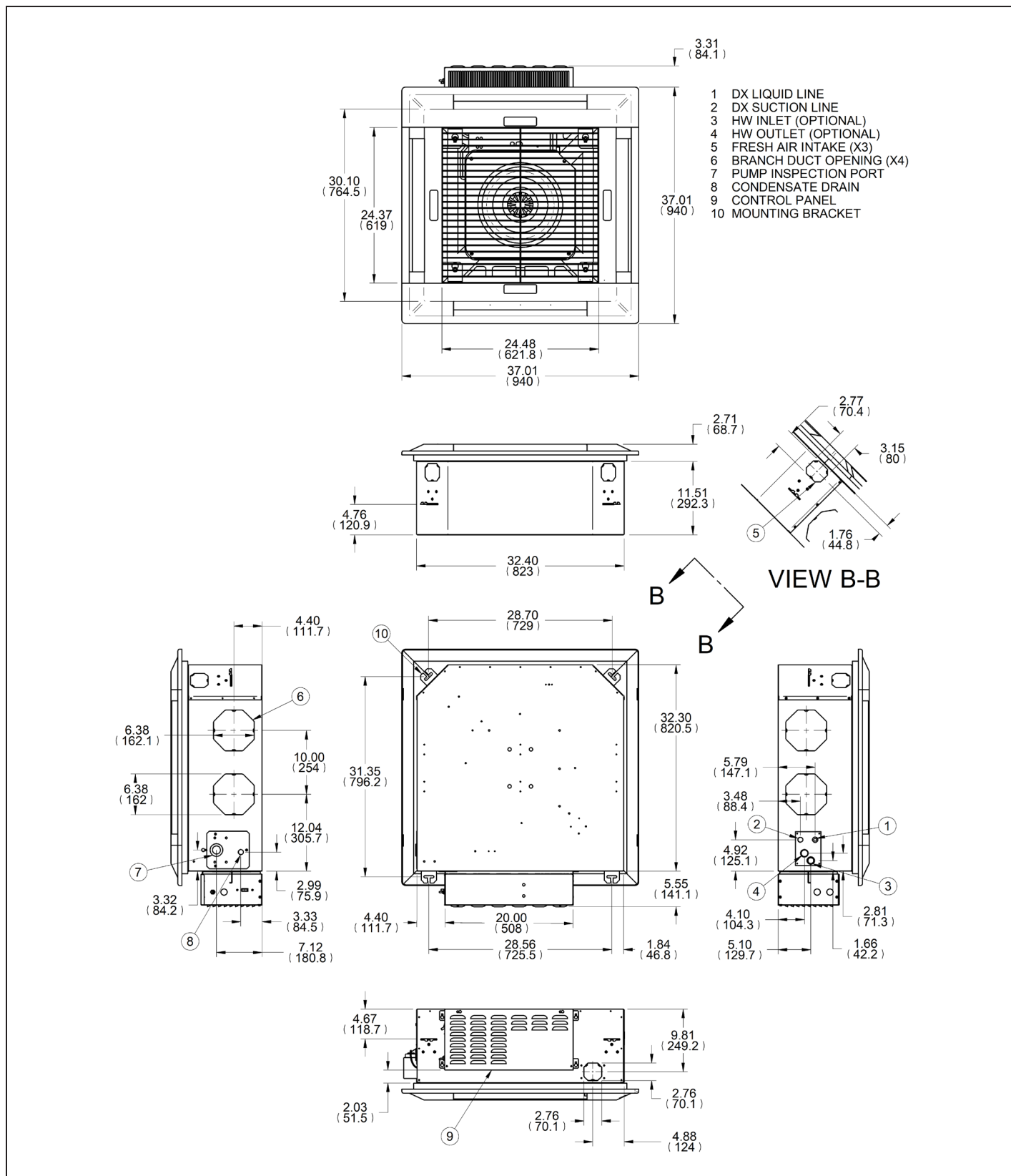


1. Dimensions shown are inches (mm)

# DIMENSIONS

## Medium Chassis: DX and Heat Pump units

Figure 23.1 - Dimensions – Medium Chassis: DX and Heat Pump units – Size 18 and 24

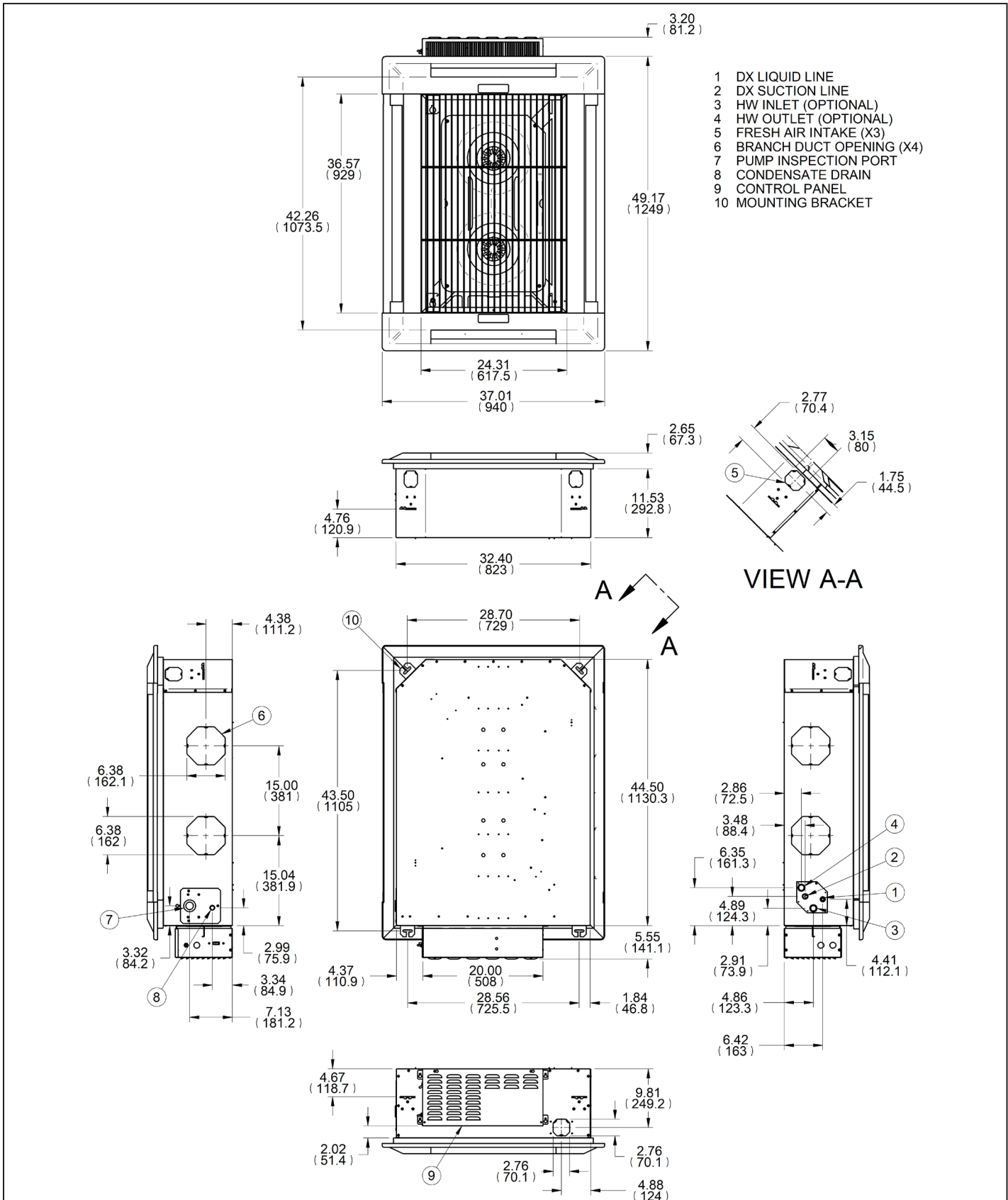


1. Dimensions shown are inches (mm)

# DIMENSIONS

## Large Chassis: DX and Heat Pump units

Figure 24.1 - Dimensions – Large Chassis: DX and Heat Pump units – Size 30, 36, and 42



1. Dimensions shown are inches (mm)



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# TECHNICAL DATA

## DX Cooling Only and Heat Pump Units - IP Units

Table 26.1 - Technical Data – DX Cooling Only and Heat Pump Units - IP Units

			Model Digit 2,3 + Model Size				
DESCRIPTION		UNITS	SD/SH 18	SD/SH 24	SD/SH 30	SD/SH 36	SD/SH 42
CAPACITY	Total Cooling Capacity (1)	BTU/hr	19,200	23,000	31,400	38,200	42,500
	Sensible Cooling Capacity (1)	BTU/hr	15,600	18,000	27,000	30,400	33,400
	Nominal Heating Capacity (2)	BTU/hr	16,400	21,400	27,400	32,400	37,200
CONSTRUCTION	Material: Fascia		High Impact Polystyrene (Light Grey color), UL 94 VO Fire Rating				
	Material: Chassis		Galvanized Steel				
EVAPORATOR	Type		Finned Tube				
	Quantity		1				
	Face Area	ft <sup>2</sup>	4.0		5.2		
	Nominal Airflow - H/M/L	CFM	590 / 540 / 465	670 / 590 / 540	920 / 800 / 680	1000 / 920 / 800	1130 / 1000 / 920
	Discharge		4-Way				
FAN	Type		Centrifugal				
	Quantity		1		2		
	Diameter	in	14				
	Horsepower (per fan)	HP	1/6				
REFRIGERATION	Number of Circuits		1				
	Refrigerant Type		R-410A				
WEIGHTS	Weight - Chassis	lb	66		97		
	Weight - Fascia		18		21		
CONNECTIONS	Suction (3)	in	0.75				
	Liquid (3)		0.375				
	Condensate (ID)		0.375				
FILTRATION	Type		Washable Polyester Foam (Standard)				
	Size (5)	in	11.6 x 23.2 x 0.2				
	Type		MERV 10				
	Nominal Size (5)	in	12.0 x 25.0 x 1.0				
	Quantity		2		3		
CONDENSATE PUMP	Maximum Head	in	30				
	Nominal Flow-rate	gpm	0.1				
OPTIONS	Electric Heating Capacity	kW	3.0		5.0		
	HW Heating Capacity (4)	BTU/h	38,700	42,200	56,600	59,600	64,300
	HW Coil Connection (OD)	in	7/8				
	Max Supply Air Branch Duct Connections	qty	2				
	Supply Air Branch Duct Diameter	in	5		6		
	Ducted Supply Air Volume (5)	CFM	115	130	180	200	220
	Fresh Air Connections	qty	3				
	Fresh Air Duct Diameter	in	3				
	Fresh Air Volume (6)	CFM	60	65	85	90	95

(1) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB and 95/75°F (35/23.9°C) DB/WB ambient and High Speed.

(2) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB and 47/43°F (8.3/6.1°C) DB/WB ambient and High Speed for Heat Pump models (Digit 3 = H)

(3) Refrigerant line sizes should always match condensing unit connection sizes.

(4) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB and water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet.

(5) Maximum air volume available through one branch duct 6 ft (1.8 m) long, with Cassette fan(s) at high speed and corresponding fascia aperture closed.

(6) Maximum fresh air through all knockouts connected to one 10 ft (3.1 m) long duct with fan at high speed. Fresh air volume will depend on duct configuration, fan speed, and filter type.

(7) For conditions different to those shown, refer to Accuspec Breeze.

# TECHNICAL DATA

## DX Cooling Only and Heat Pump Units - SI Units

Table 27.1 - Technical Data - DX Cooling Only and Heat Pump Units - SI Units

			Model Digit 2,3 + Model Size				
DESCRIPTION		UNITS	SD/SH 18	SD/SH 24	SD/SH 30	SD/SH 36	SD/SH 42
CAPACITY	Total Cooling Capacity (1)	kW	5.6	6.7	9.2	11.2	12.5
	Sensible Cooling Capacity (1)	kW	4.6	5.3	7.9	8.9	9.8
	Nominal Heating Capacity (2)	kW	4.8	6.3	8.0	9.5	10.9
CONSTRUCTION	Material: Fascia		High Impact Polystyrene (Light Grey color), UL 94 VO Fire Rating				
	Material: Chassis		Galvanized Steel				
EVAPORATOR	Type		Finned Tube				
	Quantity		1				
	Face Area	m <sup>2</sup>	0.37		0.48		
	Nominal Airflow - H/M/L	m <sup>3</sup> /min	16.7 / 15.3 / 13.2	19.0 / 16.7 / 15.3	26.1 / 22.7 / 19.3	28.3 / 26.1 / 22.7	32.0 / 28.3 / 26.1
	Discharge		4-Way				
FAN	Type		Centrifugal				
	Quantity		1		2		
	Diameter	cm	35.6				
	Horsepower (per fan)	Watts	124				
REFRIGERATION	Number of Circuits		1				
	Refrigerant Type		R-410A				
WEIGHTS	Weight - Chassis	kg	29.9		44.0		
	Weight - Fascia		8.2		9.5		
CONNECTIONS	Suction (3)	cm	1.9				
	Liquid (3)		0.95				
	Condensate (ID)		0.93				
FILTRATION	Type		Washable Polyester Foam (Standard)				
	Size (5)	cm	29.5 x 58.9 x 0.5				
	Type		MERV 10				
	Nominal Size (5)	cm	30.5 x 63.5 x 2.5				
	Quantity		2		3		
CONDENSATE PUMP	Maximum Head	cm	76.2				
	Nominal Flow-rate	l/m	0.38				
OPTIONS	Electric Heating Capacity	kW	3.0		5.0		
	HW Heating Capacity (4)	kW	11.4	12.3	16.6	17.5	18.8
	HW Coil Connection (OD)	cm	2.2				
	Max Supply Air Branch Duct Connections	qty	2				
	Supply Air Branch Duct Diameter	cm	12.7		15.2		
	Ducted Supply Air Volume (5)	m <sup>3</sup> /min	3.3	3.7	5.1	5.7	6.2
	Fresh Air Connections	qty	3				
	Fresh Air Duct Diameter	cm	7.6				
	Fresh Air Volume (6)	m <sup>3</sup> /min	1.7	1.8	2.4	2.5	2.7

(1) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB and 95/75°F (35/23.9°C) DB/WB ambient and High Speed.

(2) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB and 47/43°F (8.3/6.1°C) DB/WB ambient and High Speed for Heat Pump models (Digit 3 = H)

(3) Refrigerant line sizes should always match condensing unit connection sizes.

(4) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB and water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet.

(5) Maximum air volume available through one branch duct 6 ft (1.8 m) long, with Cassette fan(s) at high speed and corresponding fascia aperture closed.

(6) Maximum fresh air through all knockouts connected to one 10 ft (3.1 m) long duct with fan at high speed. Fresh air volume will depend on duct configuration, fan speed, and filter type.

(7) For conditions different to those shown, refer to Accuspec Breeze.

# TECHNICAL DATA

## Chilled Water Units - IP Units

Table 28.1 - Technical Data – Chilled Water Units - IP Units

			Model Digit 2,3 + Model Size					
DESCRIPTION		UNITS	CW08	CW12	CW18	CW20	CW33	CW36
COOLING CAPACITY	w/ Standard Filters (1)	BTU/hr	7,800	11,200	18,200	18,600	31,100	34,300
	w/ MERV 10 Filters (2)	BTU/hr	5,400	6,800	16,500	16,500	29,700	29,700
CONSTRUCTION	Material: Fascia		High Impact Polystyrene (Light Grey color), UL 94 VO Fire Rating					
	Material: Chassis		Galvanized Steel					
CHILLED WATER COIL	Type		Finned Tube					
	Quantity		1					
	Face Area	ft <sup>2</sup>	1.8		2.8		5.2	
	Nominal Airflow - Standard - H/M/L (3)	CFM	330/300/260	360/330/300	600/540/460	620/600/540	940/850/740	1080/940/850
	Nominal Airflow - MERV 10 - H/M/L (3)		200/170/160		520/490/450		880/760/690	
	Discharge		4-Way					
	Unit Water Volume	gal	0.29		0.45		0.79	
	Maximum Inlet Water Pressure	psi	125					
FAN	Type		Centrifugal					
	Quantity		1			2		
	Diameter	in	12		15		14	
	Horsepower (per fan)	HP	1/8		1/6			
WEIGHTS	Weight - Chassis	lb	40		64		97	
	Weight - Fascia		5		18		21	
CONNECTIONS	Chilled Water Inlet	in	0.625		0.875			
	Chilled Water Outlet		0.625		0.875			
	Condensate (ID)		0.375					
FILTRATION	Type		Washable Polyester Foam (Standard)					
	Size	in	4.5 x 13.5 x 0.2			11.6 x 23.2 x 0.2		
	Type		MERV 10					
	Size	in	13.0 x 13.0 x 1.0			12.0 x 25.0 x 1.0		
	Quantity		1		2		3	
CONDENSATE PUMP	Maximum Head	in	30					
	Nominal Flow-rate	gpm	0.1					
OPTIONS	Electric Heating Capacity	kW	1.5		3.0		5.0	
	HW Heating Capacity (4)	BTU/hr	17,100	N/A	27,300	27,900	41,200	45,200
	HW Heating Capacity (5)	BTU/hr	13,400	N/A	24,800	24,800	42,300	42,300
	HW Coil Connection (OD)	in	0.625	N/A	0.625			
	Max Supply Air Branch Duct	qty	2					
	Supply Air Branch Duct Diameter	in	5			6		
	Ducted Supply Air Volume (6)	CFM	80	100	125	200	220	
	Fresh Air Connections	qty	2		3			
	Fresh Air Duct Diameter	in	3					
Fresh Air Volume (7)	CFM	40	60	65	90	95		

(1) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB, water temperature of 45°F (7.2°C) inlet / 55°F (12.8°C) outlet, 208V/1Ph/60Hz supply voltage, and Standard filters.

(2) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB, water temperature of 45°F (7.2°C) inlet / 55°F (12.8°C) outlet, 208V/1Ph/60Hz supply voltage, and MERV10 filters.

(3) Nominal airflow based on 208V/1Ph/60Hz supply voltage

(4) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB, water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet, 208V/1Ph/60Hz supply voltage, and Standard filters

(5) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB, water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet, 208V/1Ph/60Hz supply voltage, and MERV10 filters.

(6) Maximum air volume available through one branch duct 6 ft (1.8m) long, with Cassette fan(s) at high speed and corresponding fascia aperture closed.

(7) Maximum fresh air through all knockouts connected to one 10 ft (3.1 m) long duct with fan at high speed. Fresh air volume will depend on duct configuration, fan speed, and filter type.

(8) For conditions different to those shown, refer to Accuspec Breeze.

# TECHNICAL DATA

## Chilled Water Units - SI Units

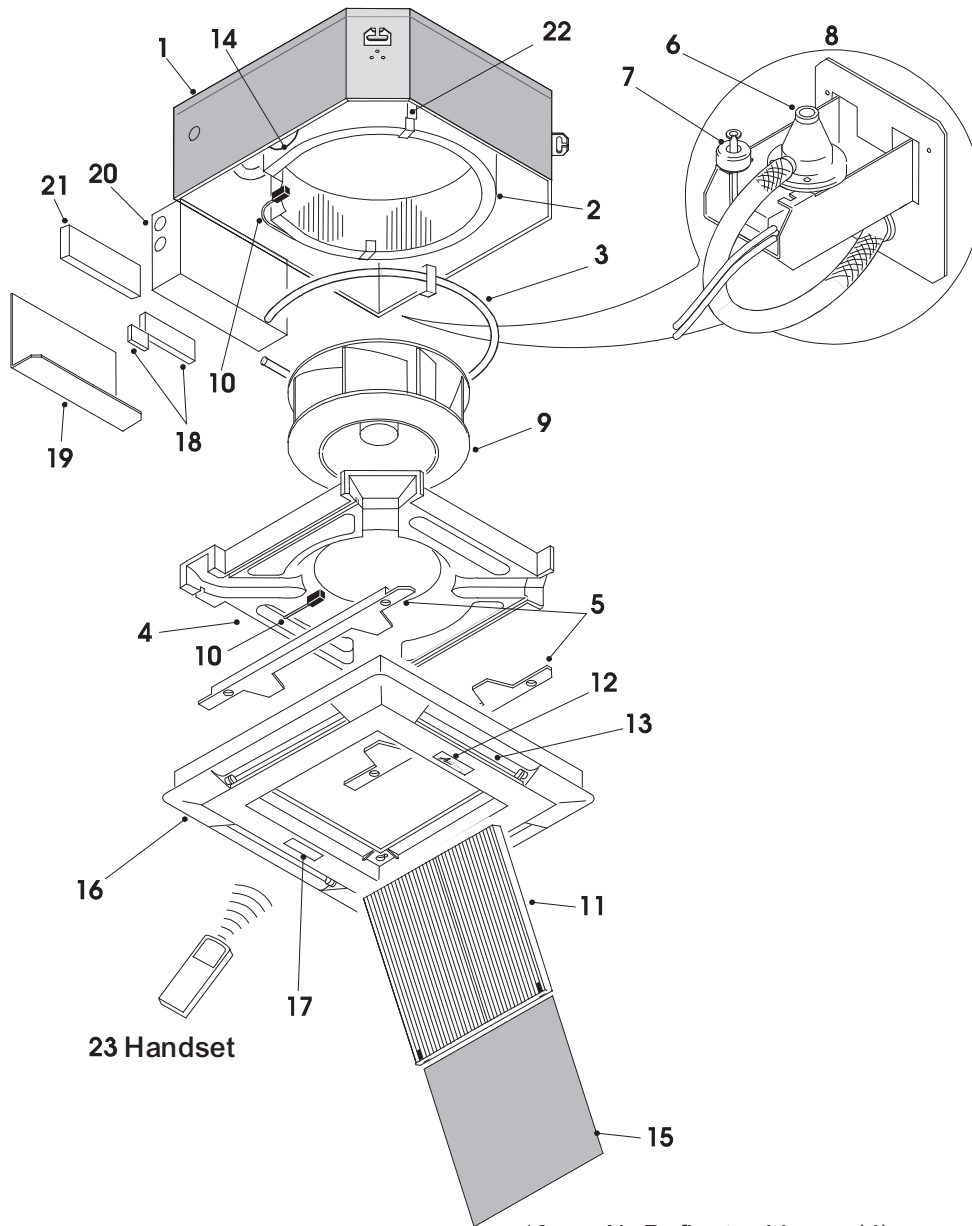
Table 29.1 - Technical Data - Chilled Water Units - SI Units

			Model Digit 2,3 + Model Size						
DESCRIPTION		UNITS	CW08	CW12	CW18	CW20	CW33	CW36	
COOLING CAPACITY	w/ Standard Filters (1)	kW	2.3	3.3	5.3	5.5	9.1	10.1	
	w/ MERV 10 Filters (2)	kW	1.6	2.0	4.8	4.8	8.7	8.7	
CONSTRUCTION	Material: Fascia		High Impact Polystyrene (Light Grey color), UL 94 VO Fire Rating						
	Material: Chassis		Galvanized Steel						
CHILLED WATER COIL	Type		Finned Tube						
	Quantity		1						
	Face Area	m <sup>2</sup>	0.17		0.26		0.48		
	Nominal Airflow - Standard - H/M/L (3)	m <sup>3</sup> /min	9.3/8.5/7.4	10.2/9.3/8.5	17.0/15.3/13.0	17.6/17.0/15.3	26.6/24.1/21.0	30.6/26.6/24.1	
	Nominal Airflow - MERV 10 - H/M/L (3)		5.7 / 4.8 / 4.5		14.7 / 13.9 / 12.7		24.9 / 21.5 / 19.5		
	Discharge		4-Way						
	Unit Water Volume	L	1.1		1.7		3		
	Maximum Inlet Water Pressure	Pa	861,845						
FAN	Type		Centrifugal						
	Quantity		1				2		
	Diameter	cm	30.5		38.1		35.6		
	Horsepower (per fan)	W	93.2		124.3				
WEIGHTS	Weight - Chassis	kg	18.1		29		44		
	Weight - Fascia		2.3		8.2		9.5		
CONNECTIONS	Chilled Water Inlet	cm	1.6		2.2				
	Chilled Water Outlet		1.6		2.2				
	Condensate (ID)		0.95						
FILTRATION	Type		Washable Polyester Foam (Standard)						
	Size	cm	36.8 x 34.2 x 0.5		29.5 x 58.9 x 0.5				
	Type		MERV 10						
	Size	cm	33.0 x 33.0 x 2.5		30.5 x 63.5 x 2.5				
	Quantity		1		2		3		
CONDENSATE PUMP	Maximum Head	cm	76.2						
	Nominal Flow-rate	l/m	0.38						
OPTIONS	Electric Heating Capacity	kW	1.5		3.0		5.0		
	HW Heating Capacity (4)	kW	5.0	N/A	8.0	8.2	12.1	13.2	
	HW Heating Capacity (5)	kW	3.9	N/A	7.3	7.3	12.4	12.4	
	HW Coil Connection (OD)	cm	1.6	N/A	1.6				
	Max Supply Air Branch Duct	qty	2						
	Supply Air Branch Duct Diameter	cm	12.7				15.2		
	Ducted Supply Air Volume (6)	m <sup>3</sup> /min	2.3		2.8	3.5	5.7	6.2	
	Fresh Air Connections	qty	2		3				
	Fresh Air Duct Diameter	cm	7.6						
Fresh Air Volume (7)	m <sup>3</sup> /min	1.1		1.7	1.8	2.5	2.7		

- (1) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB, water temperature of 45°F (7.2°C) inlet / 55°F (12.8°C) outlet, 208V/1Ph/60Hz supply voltage, and Standard filters.
- (2) Nominal cooling capacity based on 80/67°F (26.7/19.4°C) DB/WB, water temperature of 45°F (7.2°C) inlet / 55°F (12.8°C) outlet, 208V/1Ph/60Hz supply voltage, and MERV10 filters.
- (3) Nominal airflow based on 208V/1Ph/60Hz supply voltage
- (4) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB, water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet, 208V/1Ph/60Hz supply voltage, and Standard filters
- (5) Nominal heating capacity based on 70/60°F (21.1/15.6°C) DB/WB, water temperature of 180°F (82.2°C) inlet / 160°F (71.1°C) outlet, 208V/1Ph/60Hz supply voltage, and MERV10 filters.
- (6) Maximum air volume available through one branch duct 6 ft (1.8m) long, with Cassette fan(s) at high speed and corresponding fascia aperture closed.
- (7) Maximum fresh air through all knockouts connected to one 10 ft (3.1 m) long duct with fan at high speed. Fresh air volume will depend on duct configuration, fan speed, and filter type.
- (8) For conditions different to those shown, refer to Accuspec Breeze.

# EXPLODED UNIT DRAWING & PARTS LIST – CHILLED WATER

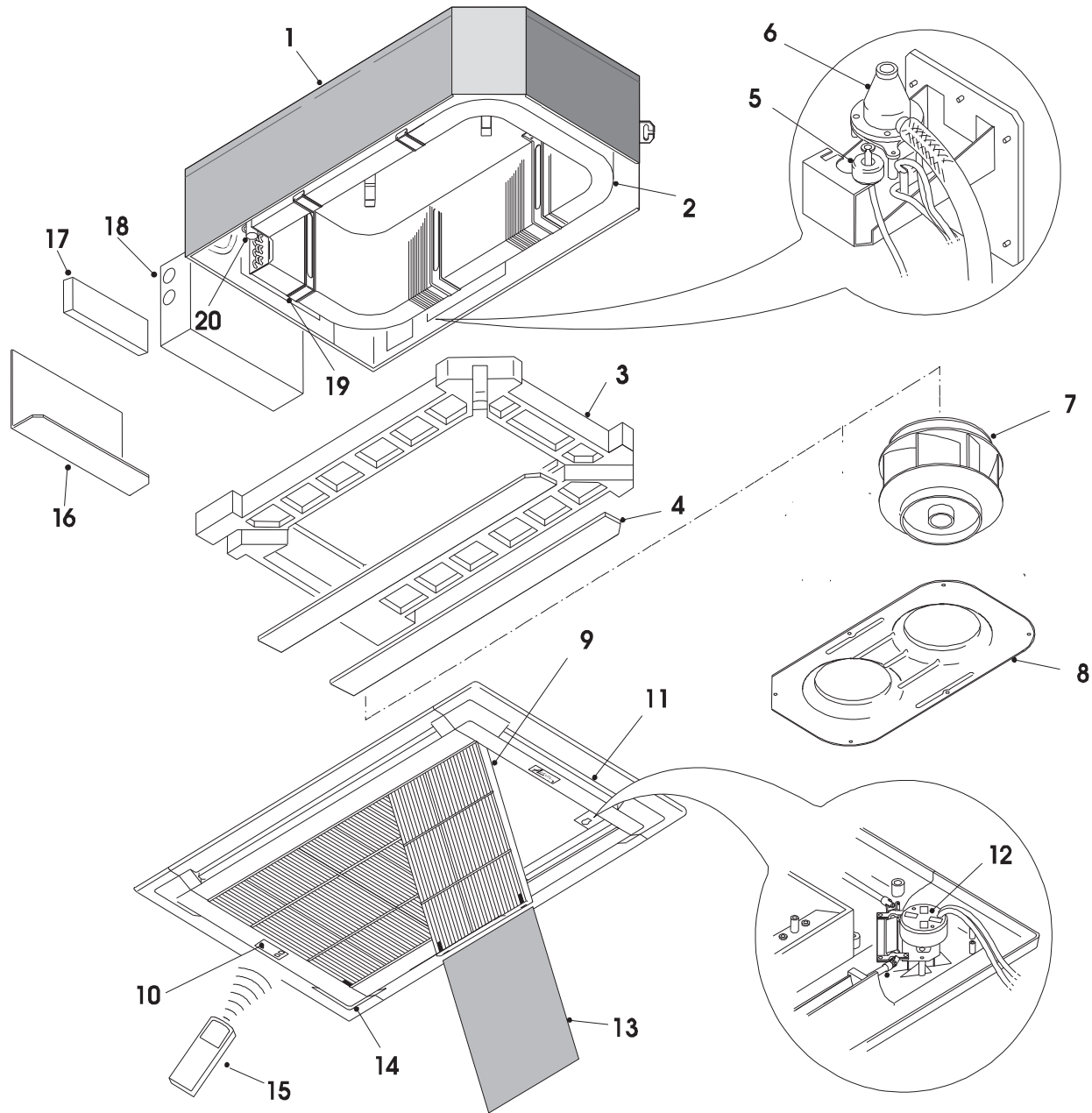
Figure 30.1 - Exploded Unit Drawing & Parts List – Chilled Water – Sizes 08 and 12



- |     |  |     |  |
|-----|--|-----|--|
| 1.  | Cassette Chassis   | 13. | Air Deflector Vanes (4)                                |
| 2.  | Chilled Water Coil   | 14. | Freeze Protection Thermostat                           |
| 3.  | Electric Heater Element Assembly                             | 15. | Filter   |
| 4.  | Condensate Tray  | 16. | Fascia Assembly  |
| 5.  | Condensate Tray Supports (2)                                 | 17. | Infrared Receiver<br>(Microprocessor Only–Digit 8 = M) |
| 6.  | Condensate Pump  | 18. | Terminal Rail, Relays & Timer                          |
| 7.  | High Level Switch  | 19. | Control Box Lid  |
| 8.  | Condensate Pump Assembly (Shown Inverted)                    | 20. | Control Box  |
| 9.  | Fan/Motor Assembly   | 21. | PCB Controller<br>(Microprocessor Only–Digit 8 = M)    |
| 10. | Coil/Return Air Sensors<br>(Microprocessor Only – Digit 8=M) | 22. | Coil Support Brackets                                  |
| 11. | Grille   | 23. | Remote Handset<br>(Microprocessor Only – Digit 8 = M)  |
| 12. | Brand Label  |     |  |

# EXPLODED UNIT DRAWING & PARTS LIST – DX & HEAT PUMP

Figure 31.1 - Exploded Unit Drawing & Parts List – DX and Heat Pump – Sizes 18 through 42



- |     |  |     |  |
|-----|--|-----|--|
| 1.  | Cassette Chassis   | 11. | Vane   |
| 2.  | Evaporator Coil  | 12. | Vane Motor Assembly                                    |
| 3.  | Condensate Tray  | 13. | Filter   |
| 4.  | Condensate Tray Support                                  | 14. | Fascia   |
| 5.  | High Level Switch (Shown Inverted)                       | 15. | Remote Handset<br>(Microprocessor Only – Digit 8 = M)  |
| 6.  | Condensate Pump (Shown Inverted)                         | 16. | Control Box Lid  |
| 7.  | Fan & Motor Assembly                                     | 17. | Control Box PCB<br>(Microprocessor Only – Digit 8 = M) |
| 8.  | Fan Inlet Ring   | 18. | Control Box  |
| 9.  | Grille   | 19. | Coil Bracket   |
| 10. | Infrared Receiver<br>(Microprocessor Only - Digit 8 = M) | 20. | Expansion Valve  |

## MAINTENANCE

### MAINTENANCE – INDOOR UNIT

#### **WARNING**

1. Disconnect power supply before making wiring connections or working on this equipment. Follow all applicable safety procedures to prevent accidental power up. Failure to do so can result in injury or death from electrical shock or moving parts and may cause equipment damage.
2. When servicing or repairing this equipment, use only factory-approved service replacement parts. Refer to the rating plate on the appliance for complete appliance model number, serial number, and company address. Any substitution of parts or controls not approved by the factory will be at the owner's risk.

#### **AVERTISSEMENT**

1. Débranchez l'alimentation électrique avant d'effectuer des connexions ou de travailler sur l'appareil. Respectez toutes les procédures de sécurité qui s'appliquent pour éviter toute mise en marche accidentelle. Le non-respect de cette directive peut entraîner des blessures ou la mort causées par un choc électrique ou des pièces mobiles, en plus d'endommager l'appareil.
2. Pour l'entretien et les réparations de cet appareil, utilisez uniquement des pièces d'origine certifiées. Pour la liste complète des pièces de rechange, consultez Modine Manufacturing Company. Le numéro de modèle complet, le numéro de série et l'adresse du fabricant figurent sur la plaque signalétique fixée à l'appareil. Toute substitution de pièce ou de commande non approuvée par le fabricant sera aux risques du propriétaire.

#### **CAUTION**

1. Do not attempt to reuse any mechanical or electrical controllers which have been wet. Replace defective controller.
2. When servicing the unit, some components may be hot enough to cause pain or injury. Allow time for cooling of hot components before servicing.

#### **ATTENTION**

1. Ne tentez pas de réutiliser un composant mécanique ou électrique qui a été mouillé. Ces composants doivent être remplacés.
2. Durant l'entretien de l'unité, certains composants peuvent être assez chauds pour causer de la douleur ou une blessure. Laissez les composants chauds se refroidir avant de procéder à tout entretien.

#### **IMPORTANT**

1. Start up and adjustment procedures, installation, and service of these appliances must be performed by a qualified installation and service agency.
2. All refrigeration checks must be made by a qualified R-410A refrigeration technician.
3. Do not release refrigerant to the atmosphere. When adding or removing refrigerant, all national, state/province and local laws must be followed.
4. To check most of the Possible Remedies in the Troubleshooting guide listed in Table 36.1, refer to the applicable sections of the manual.

#### **IMPORTANT**

1. Les procédures de démarrage et de réglage, l'installation et le service de ces appareils doivent être confiés à un centre d'installation et de service qualifié.
2. Toutes les vérifications de réfrigération doivent être effectuées par un technicien de la réfrigération qualifié en matière de fluide frigorigène R-410A.
3. Ne rejetez pas de fluide frigorigène dans l'atmosphère. Respectez toutes les lois locales, provinciales/étatiques et nationales lors de l'ajout ou du retrait de fluide frigorigène.
4. Pour essayer la plupart des solutions possibles suggérées dans le guide de dépannage du Table 36.1, reportez-vous aux sections correspondantes du manuel.

#### **Maintenance Schedule**

Every THREE (3) MONTHS

1. Check the air filter condition. Clean if necessary (see Filter Removal and Cleaning, below).

Every SIX (6) MONTHS

1. Same as three (3) months, PLUS
2. Clean condensate tray with biocide suitable for polystyrene.
3. Clean fascia.

Every TWELVE (12) MONTHS

1. Same as six (6) months, PLUS
2. Check all electrical connections for security.
3. Check condensate pump operation.
4. Check the heating and cooling action, to ensure proper operation.

#### **Filter Removal and Cleaning**

1. Disconnect power.
2. Unclip the catches along the edge of each grille and allow them to hang from the fascia by the molded plastic hinges located along the opposite edge.
3. If desired, the grilles can be removed from the fascia completely.
4. The filter can now be easily slid out of the small plastic retaining clips on the back of each grille.
5. Gently vacuum clean the filters on a medium vacuum power.
6. When cleaned, the filters can be replaced by reversing steps 2 to 4.

#### **Recommended Spares**

One complete set of air filters.



# MAINTENANCE

## Disassembly Procedure

Disconnect power supply before disassembly to prevent electrical shock and injury from moving parts.

### Fan Removal

- Remove the electrical panel lid and disconnect the fan connections from within the electrical panel.
- Unclip the grille catches and remove the grille(s) from the fascia.
- For model sizes:
  - Model sizes 08, & 12 only: Remove the fascia by loosening the four fascia mounting bolts and then slide the fascia horizontally until it releases from the chassis. Drain the condensate tray by removing the small black rubber drain plug, catching the condensate (if any) in a suitable container. Remove the self-tapping screws securing the two insulated metal condensate tray support channels and pull the channels away from the condensate tray. Pull the condensate tray downwards away from the chassis.
  - Model sizes 18 to 42 only: Remove the M6 screws from the black plastic inlet ring and pull the inlet ring downwards from the condensate tray.
- Rotate the fan by hand until two M6 nuts are visible through the fan mounting access holes. Remove the two nuts.
- Rotate the fan 90° until the remaining two nuts are visible and remove while supporting the fan to prevent it from falling. The fan can now be dropped down from the unit.

### Condensate Tray Removal

- Unclip the grille catches and remove the grille(s) from the fascia.
- Remove the fascia by loosening the fascia mounting bolts and then slide the fascia horizontally until it releases from the chassis. If the unit is microprocessor controlled (Digit 8=M), remove the display panel cable from within the electrical panel before removing the fascia.
- Remove the self-tapping screws securing the two insulated metal condensate tray support channels and pull the channels away from the condensate tray. Pull the condensate tray, complete with inlet ring (inlet ring on model sizes 18 to 42 only) downwards away from the chassis. Be careful, as pan may still contain condensate.

### Condensate Pump Removal

- Disconnect the condensate pump and float switch wires from inside the electrical panel.
- Unscrew the three M4 screws holding the pump inspection plate in place and pull the pump and mounting bracket away from the chassis while feeding the pump wires between condensate tray and insulation.

## Replacement Parts

For ease of identification when ordering replacement parts or contacting the factory about your unit, please quote the unit type and unit serial number. This information can be found on the serial plate attached to your unit (see Figure 33.1).

When a component part fails, a replacement part should be obtained through the Parts Department. If the part is considered to be under warranty, the following details are required to process this requirement:

- Full description of part required, including Unit's part number, if known.
- The original equipment serial number.
- An appropriate purchase order number.

**Figure 33.1 - Serial Plate EXAMPLE**

CEILING CASSETTE UNIT			SPO #:
MODEL NUMBER / NUMERO DE MODELE CSD42BAMAAFDDB		HOT WATER COIL: MAX TEMP PRESSURE 93 C 862 kPa (200 ) F (125 PSIG)	
SERIAL NUMBER / NUMERO DE SERIE 38941583018-3865			
WIRING DIAGRAM 5H104891-2212		MAXIMUM ALLOWABLE PRESSURE: 3450 kPa (500 PSIG)	
VOLTS / PHASE / HZ 208V~ 60Hz			
BLOWER MOTOR ( 1/6 HP ) QTY 1.1 FLA   120 W   2	ELECTRIC HEAT n/a kW   19.7 A		
REFRIGERANT TYPE: R410a	FACTORY CHARGE: 0 LB.	FIELD CHARGE:	
ELECTRICAL RATINGS			
FLA 20.8 A	MCA 26.0 A	MOP 30.0 A	
MAXIMUM EXTERNAL STATIC PRESSURE PRESSION STATIQUE EXTERIEUR MAXIMUM		62 Pa ( 0.25 INWC PO. CD'E )	
CLEARANCE TO COMBUSTIBLE MATERIAL DÉGAGEMENT DE MATIÈRES COMBUSTIBLES		0 m ( 0 IN PO )	
MAXIMUM DISCHARGE TEMPERATURE TEMPÉRATURE DE DÉPART MAXIMUM		52 C ( 125 ) F	
For Installation Only in Locations Not Accessible to the General Public			

# MODEL IDENTIFICATION

**Table 34.1 - Model Number Designations**

1	2,3	4,5	6	7	8	9	10	11	12	13
PT	UC	MBH	SV	G	C	HO	FL	FP	PO	CC

**1 - Product Type (PT)**

S or C - Cassette

**2,3 - Unit Configuration (UC)**

SD – DX Cooling

SH – HP Heating and Cooling

CW – Building Water

**4,5 - Nominal Capacity (MBH)**

08 – 8,000 Btu/Hr

12 – 12,000 Btu/Hr

18 – 18,000 Btu/Hr

20 – 20,000 Btu/HR

24 – 24,000 Btu/Hr

30 – 30,000 Btu/Hr

33 – 33,000 Btu/Hr

36 – 36,000 Btu/Hr

42 – 42,000 Btu/Hr

**6 – Supply Voltage (SV)**

A – 115/60/1

B – 208/60/1

C – 230/60/1

H – 277/60/1

J – 110/50/1

K – 220/50/1

**7 – Generation (G)**

A – Current Design

**8 – Control Code (C)**

E – Electro-Mechanical Controls

M - Microprocessor Controls (Infrared Remote Control)

**9 – Heating Option (HO)**

N – None

A – Electric Heat

B – Hot Water Heating Coil – 4-pipe

C - Hot Water Heating – 2 Pipe (Uses CW Coil)

**10 – Filters (FL)**

A – 60-80% Arrestance (Standard)

B – MERV 10

**11 – Heat Freeze Protection (FP)**

N – None

F – Hot Water Coil Freeze Protection

**12 – Power Option (PO)**

N – None

D – Cassette Power Disconnect Switch

**13 – Control Communication Option (CC)**

N – None

## TROUBLESHOOTING

### **WARNING**

1. Disconnect power supply before making wiring connections or working on this equipment. Follow all applicable safety procedures to prevent accidental power up. Failure to do so can result in injury or death from electrical shock or moving parts and may cause equipment damage.
2. When servicing or repairing this equipment, use only factory-approved service replacement parts. A complete replacement parts list may be obtained by contacting the factory. Refer to the rating plate on the appliance for complete appliance model number, serial number, and company address. Any substitution of parts or controls not approved by the factory will be at the owner's risk.

### **AVERTISSEMENT**

1. Débranchez l'alimentation électrique avant d'effectuer des connexions ou de travailler sur l'appareil. Respectez toutes les procédures de sécurité qui s'appliquent pour éviter toute mise en marche accidentelle. Le non-respect de cette directive peut entraîner des blessures ou la mort causées par un choc électrique ou des pièces mobiles, en plus d'endommager l'appareil.
2. Pour l'entretien et les réparations de cet appareil, utilisez uniquement des pièces d'origine certifiées. Pour la liste complète des pièces de rechange, consultez Modine Manufacturing Company. Le numéro de modèle complet, le numéro de série et l'adresse du fabricant figurent sur la plaque signalétique fixée à l'appareil. Toute substitution de pièce ou de commande non approuvée par le fabricant sera aux risques du propriétaire.

### **CAUTION**

1. Do not attempt to reuse any mechanical or electrical component which has been wet. Such component must be replaced.
2. When servicing the unit, some components may be hot enough to cause pain or injury. Allow time for cooling of hot components before servicing.

### **ATTENTION**

1. Ne tentez pas de réutiliser un composant mécanique ou électrique qui a été mouillé. Ces composants doivent être remplacés.
2. Durant l'entretien de l'unité, certains composants peuvent être assez chauds pour causer de la douleur ou une blessure. Laissez les composants chauds se refroidir avant de procéder à tout entretien.

### **IMPORTANT**

1. Start up and adjustment procedures, installation, and service of these appliances must be performed by a qualified installation and service agency.
2. No water-flow can cause a freeze condition resulting in damage to the coil.
3. Never leave the unit filled with water in a building without heat unless antifreeze has been added.
4. To check most of the Possible Remedies in the Troubleshooting guide listed in Table 36.1, refer to the applicable sections of the manual.

### **IMPORTANT**

1. Les procédures de démarrage et de réglage, l'installation et le service de ces appareils doivent être confiés à un centre d'installation et de service qualifié.
2. L'absence d'écoulement d'eau risque de causer une condition de gel et d'endommager le serpent.
3. Ne laissez jamais l'appareil rempli d'eau dans un immeuble non chauffé sans lui ajouter de l'antigel.
4. Pour essayer la plupart des solutions possibles suggérées dans le guide de dépannage du Table 36.1, reportez-vous aux sections correspondantes du manuel.

# TROUBLESHOOTING

**Table 36.1 - Troubleshooting – Indoor Unit**

Trouble	Possible Cause	Possible Remedy
<b>A. Two LED Flashing (Microprocessor units only Digit 8 = M)</b>	1. Faulty float switch. (Connected to micro terminals 'T4')	1. See section "F. Condensate High Level (microprocessor units: LED's will flash)".
	2. Fan thermal trip. (Connected to micro terminals 'T4')	2. See section "C. Fans Will Not Run".
	3. Freeze stat alarm. (Connected to micro terminals 'T4')	3. See section "G. Coil Freeze".
	4. Return air sensor failure. (Connected to micro terminals 'T1')	4. Use the unit wiring schematic to isolate the return air sensor and measure the resistance. Sensor is 50K@72°F type. Check and replace if necessary.
<b>B. Unit Will Not Operate</b>	1. No power mains power.	1. Check power supply to the unit. For microprocessor units (Digit 8 =M), check power to the microprocessor and check the on-board micro fuse.
	2. No 24V control circuit power.	2. Check the 24V feed from the control transformer. If not present, check transformer windings – replace if necessary.
	3. Control circuit disabled by unit protection device.	3. In some models, particularly electro-mechanical units (Digit 8 = E), some protection devices (such as freeze-stats, fan trips, etc) are wired in line with the 24V control circuit feed to cause the unit to shut down in an alarm condition. Use the unit's wiring schematic to identify these devices and investigate accordingly.
	4. Infrared receiver failure. (Microprocessor units only - Digit 8 = M)	4. If the green LED is lit or flashing, receiver is OK. If there are no LEDs lit and the unit will not respond to the transmitter, press the On/Off button on the fascia display panel. If the unit responds to the On/Off button receiver is OK. Check transmitter.
	5. Transmitter failure. (Microprocessor units only - Digit 8 = M)	5. Try new batteries first. If no response press On/Off button on unit fascia. If the unit responds to the On/Off button transmitter is faulty.
	6. Microprocessor failure. (Microprocessor units only - Digit 8 = M)	6. The microprocessor is the least likely component to be at fault. Investigate all other possibilities in every section of this troubleshooting guide first. Replace the micro only after all other avenues of investigation are exhausted.
<b>C. Fans Will Not Run</b>	1. Loose wire.	1. Check all fan wire connections. Use unit's electrical schematic to verify that fan is wired correctly.
	2. Faulty fan capacitor.	2. Check fan capacitors, replace if necessary.
	3. Faulty fan motor.	3. Check fan motor protector for open circuit, replace if necessary.
	4. Fan thermal trip	4. Motor temperature limits exceeded, temp cutout is 150°C± 5°C. Check fan motor protector for open circuit, replace if necessary.
	5. Faulty PC Board.	5. On electro-mechanical units check for a signal at "G" terminal. On microprocessor units check for steady green light on display panel.
<b>D. No Cooling</b>	1. Incorrect MODE setting. (Microprocessor units only - Digit 8 = M)	1. Check that the transmitter MODE is set to Cooling or Auto Mode.
	2. Set point too high.	2. Check the set point on the transmitter or wall mounted thermostat and adjust if necessary.
	3. Compressor protection delay. (Electro-mechanical DX units only - Digit 2,3 = SD or SH & Digit 8 = E)	3. Wait for ten minutes and then re-check if cooling is operating.
	4. Dirty or blocked air filter.	4. See section "G. Coil Freeze".
	5. High condensate level trip.	5. Drain the condensate tray and investigate. See section "F. Condensate High Level (microprocessor units: LED's will flash)".

# TROUBLESHOOTING

## Troubleshooting – Indoor Unit (cont.)

Trouble	Possible Cause	Possible Remedy
<b>D. No Cooling (cont.)</b>	6. Indoor coil temperature too low.	6. Check refrigerant charge by measuring operating pressures. Check filters condition. (See page 32 for filter removal and cleaning instructions)
	7. Sensor failure. (Microprocessor units only - Digit 8 = M)	7. If any of the sensors are faulty the microprocessor will disable the cooling operation.
	8. Outdoor unit tripped.	8. Check outdoor unit - refer to outdoor unit troubleshooting section.
	9. Faulty valve actuator. (Chilled water units only – Digit 2,3=CW)	9. Check cooling signal present at actuator. Check actuator by manually opening the valve. Replace actuator if necessary.
<b>E. Water Leaking From Unit (see also “Condensate High Level”)</b>	1. Condensate plug loose or missing.	1. Check that the rubber condensate plug is securely fitted to the underside of the unit's polystyrene drip tray. On some models this is located underneath the fascia support rails on the pump side of the unit.
	2. Unit installed unevenly.	2. With fascia removed, ensure that the unit chassis is level (at the face) both front to back and left to right, to ensure correct condensate flow.
	3. Condensate drain piping installed incorrectly.	3. Check that the site installed condensate gravity drain slopes 'downhill' away from the unit. (See page 9 of this manual for condensate piping installation guide)
	4. Blocked/kinked condensate pipe.	4. Check condensate piping for blocks/kinks, clear as necessary. Check for a water tight connection between the condensate outlet and the site installed condensate gravity drain.
	5. Condensate pump blocked or failed.	5. Clear any blockages and ensure that power is being applied to the pump. If the pump still does not run, replace the pump.
	6. Float switch failure.	6. Check that the float switch operates correctly and is properly positioned. Float switch is normally closed, opens on rise of water level.
<b>F. Condensate High Level (microprocessor units: LED's will flash)</b>	1. Maximum pump lift exceeded.	1. Check that the condensate pump head is no greater than 30". (See page 9 of this manual for condensate piping installation guide)
	2. Blocked/kinked condensate pipe.	2. See section "E. Water Leaking From Unit (see also “Condensate High Level”)"
	3. Condensate pump blocked or failed.	3. See section "E. Water Leaking From Unit (see also “Condensate High Level”)"
	4. Coil freeze up.	4. A coil freeze condition may have caused excessive condensate to collect in the drip tray. See section "G. Coil Freeze".
<b>G. Coil Freeze</b>	1. Cooling coil freeze protection thermostat tripped. (Auto-reset when freeze cleared)	1. Freeze stat is normally closed, opens during freeze. Where fitted, the stat will disable the cooling action (sometimes the entire system) during coil freeze conditions. Use the unit's wiring schematic to investigate.
	2. Dirty or blocked air filter.	2. Clean / replace filters as necessary. (See page 32 for filter removal and cleaning instructions)
	3. System head pressure set too low.	3. Check condensing pressure, installation of low ambient kit may be required.
	4. Loss of refrigerant.	4. Check system for refrigerant leaks and repair before re-charging.

# TROUBLESHOOTING

## Troubleshooting – Indoor Unit (cont.)

Trouble	Possible Cause	Possible Remedy
<b>H. No Heating (Hot Water)</b>	1. Incorrect MODE setting. (Microprocessor units only - Digit 8 = M)	1. Check that the transmitter MODE is set to Heat or Auto Mode.
	2. Set point too low.	2. Check the set point on the transmitter or wall mounted thermostat and adjust if necessary.
	3. Blocked or dirty filters causing low airflow.	3. Check filters condition. (See page 32 for filter removal and cleaning instructions)
	4. No hot water / pumps failed.	4. Check hot water source and supply to unit.
	5. Faulty valve / actuator.	5. Check actuator by manually opening and closing valve, replace if faulty.
	6. Faulty heater relay.	6. Check signals to relay and check action of relay contacts. Replace relay or PCB if necessary.
<b>I. No Heating (Electric Heat)</b>	1. Incorrect MODE setting. (Microprocessor units only - Digit 8 = M)	1. Check that the transmitter MODE is set to Heat or Auto Mode.
	2. Set point too low..	2. Check the set point on the transmitter or wall mounted thermostat and adjust if necessary.
	3. Overheat cut out tripped. (See also section "Electric Overheat")	3. Investigate cause of overheat condition. 4. Possible low airflow, check filter condition. (See page 32 for filter removal and cleaning instructions) 5. Possible fan failure. Check fans.(See section "C. Fans Will Not Run") 6. Reset manual overheat cut-out by cycling the main power to the unit. Consult Factory for instructions if necessary.
	4. Heater element failed.	7. Investigate and replace if necessary.
	5. Faulty heater relay.	8. Check signals to relay and check action of relay contacts. Replace relay or PCB if necessary.
<b>J. Electric Overheat</b>	The electric heat circuit contains one automatic reset and one manual reset overheat cut-out protection switch for each electric heat element fitted to the unit. The cut-outs are wired in line with the main power flowing in each element and operate as described below.	
	<b>1. Auto Cut-out</b> – if the auto cut-out trips, the electric heat is temporarily disabled until the unit temperature falls and causes the overheat cut-out to automatically reset.	
	<b>2. Manual Cut-out</b> – if the manual cut-out trips, the electric heat is disabled until the unit temperature falls and the overheat cut-out is manually reset. It will typically take five minutes for the unit temperature to fall sufficiently to allow the cut-out to be reset. The cut-out should only be reset by a qualified and competent electrician by cycling the main power to the unit. Ensure the elements have cooled sufficiently.	

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As Modine Manufacturing Company has a continuous product improvement program, it reserves the right to change design and specifications without notice.

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